

### Bronx

Elderserve/Hebrew Home  
3547 Johnson Avenue, 10463  
1-800-567-3646

Riverdale Senior Center  
2600 Netherland Avenue, 10463  
1-718-884-5900

### Queens

Elmhurst Hospital  
79-01 Broadway, 11373  
1-718-334-2751

Health Outreach Flushing  
54-46 Main Street, 11355  
1-718-670-1211

RAICES-Corona Senior Center  
102-47 43rd Avenue, 11368  
1-718-458-7259

Theodora Jackson Senior Center, JSPOA  
92-47 165<sup>th</sup> Street, 11433  
1-718-657-6500

### Staten Island

Alzheimer's Association  
460 Brielle Avenue, 10314  
1-718-667-7110

RSVP/SERVE  
276 Watchogue Road, 10314  
1-718-494-3222



The Health Insurance Information Counseling & Assistance Program (HIICAP) is sponsored by the NYC Department for the Aging  
website: <http://hiicap/state.ny.us>



**MICHAEL R. BLOOMBERG**  
Mayor  
City of New York

Edwin Méndez-Santiago, MSW, CSW  
Commissioner  
NYC Department for the Aging  
website: <http://www.nyc.gov/aging>

For information regarding these & other City services dial 311.

# HIICAP

Health Insurance Information  
Counseling & Assistance Program

MEDICARE  
MEDICAID  
EPIC  
PRESCRIPTION DRUGS  
HMO  
PPO  
MEDIGAP  
VETERANS BENEFITS  
LONG TERM CARE  
INSURANCE CLAIMS  
AND MORE...

**HIICAP Helpline**  
**1-212-333-5511**

New York City's source for  
free, current & impartial  
information about health care  
coverage for older people.

The **Health Insurance Information Counseling & Assistance Program** is a **FREE & CONFIDENTIAL** counseling service that can provide you with comprehensive, current information to answer your questions about:

- Medicare Parts A & B coverage
- Medicare Approved Drug Discount Card
- Medigap or supplemental coverage
- Medicare & Medicaid Fraud or Abuse
- Medicare Savings Programs (QMB, SLMB, QI)
- Medicaid
- Health Maintenance Organizations (HMOs) and Preferred Provider Organizations (PPOs)
- Elderly Pharmaceutical Insurance Coverage (EPIC) and other prescription drug plans
- Retiree and Veterans benefits
- Review doctor, hospital bills & help submit insurance claim forms
- Long term care insurance and more!

**CALL OUR HELPLINE AT 1-212-333-5511**

New York City Department for the Aging  
2 Lafayette Street  
New York, NY 10007

**HIICAP offers the following free publications by request:**

**“The Complete Guide to Health Care Coverage for Older New Yorkers”  
&**

**“Health Record for Older New Yorkers”**

For information regarding these & other City services dial 311.

## **HIICAP Counseling Sites**

**Call the individual site to make an appointment.  
Please bring all insurance paperwork with you.**

### **Manhattan**

The 92<sup>nd</sup> Street Y  
1395 Lexington Avenue, 10128  
1-212-415-5633

Alzheimer’s Association  
360 Lexington Avenue, 10017  
1-212-983-0700

Council for Senior Centers & Services  
241 West 72<sup>nd</sup> Street, 10023  
1-212-799-7205

Empire Medicare Services  
800 Second Avenue at 43<sup>rd</sup> Street, 10017  
1-212-476-2288 or 1-212-333-5511

Goddard Riverside Senior Center  
593 Columbus Avenue at 88<sup>th</sup> Street, 10024  
1-212-873-6600

Greenwich House  
27 Barrow Street & 7<sup>th</sup> Avenue, 10014  
1-212-242-4140

Harlem Interagency Council on Aging  
50 West 139<sup>th</sup> Street, 10037  
1-212-234-1060

Health Outreach  
420 East 76<sup>th</sup> Street 10021  
1-212-746-4351

Health Outreach Allen Pavilion  
*<English & Spanish>*  
5141 Broadway, 10034  
1-212-932-5844

Hudson Guild  
119 Ninth Avenue at 18<sup>th</sup> Street, 10001  
1-212-924-6710

Institute for Puerto Rican & Hispanic Elderly  
<English & Spanish>  
105 East 22nd Street, 10010  
1-212-677-4181  
Lincoln Square Neighborhood Center  
250 West 65th Street, 10023  
1-212-874-0860

Morningside Retirement Health Services  
<English & Spanish>  
100 LaSalle Street, 10027  
1-212-666-4000

Penn South Program for Seniors  
290 Ninth Avenue at 27th Street, 10001  
1-212-243-3670

Southbridge Towers  
77 Fulton Street, 10038  
1-212-571-7679

Stein Senior Center  
340 East 24th Street, 10016  
1-212-585-6051

Veteran’s Administration MC  
423 East 23rd Street, 10010  
1-212-686-7500

### **Brooklyn**

Warbasse Cares NORC  
2844 Ocean Parkway, 11235  
1-718-996-5200

Eileen Dugan Senior Center  
380 Court Street, 11201  
1-718-596-1956

Kingsborough Community College  
My Turn Program-2001 Oriental Blvd., 11235  
1-718-368-5079

Midwood Health Outreach  
1309 Avenue J, 11230  
1-718-677-6633