



**Mission**

**We work to eliminate ageism and ensure the dignity and quality-of-life of New York City's diverse older adults, and for the support of their caregivers, through service, advocacy, and education.**

**Goals**

<b>Capacity</b>	<b>Enrichment</b>	<b>Quality</b>
Increase the capacity of the NYC Department for the Aging and its network of service providers to identify and provide needed services and opportunities for New York City's growing and increasingly diverse older population and their families.	Enrich existing services, and expand and diversify the range of services, provided by DFTA and its network of service providers.	Improve work processes, training, service delivery and physical environments to ensure that the Department and its network of service providers provide high quality services.



## Department for the Aging

### Objective

Develop the infrastructure to support the inclusion of the Department and its network of service providers in the health care system.

### Objective

Promote economic security for current and future older New Yorkers.

### Objective

Modernize the portfolio of DFTA services and supports available for older New Yorkers and their caregivers.

### Objective

Expand volunteer capacity and support within the Department and its network of service providers.

### Objective

Develop and strengthen the Department's Quality Assurance (QA) and Continuous Quality Improvement (CQI) processes.

### Objective

Strengthen the ability of DFTA and its network of service providers to plan, prepare and test emergency plans.

### Objective

Develop further the knowledge and skills of DFTA staff to better achieve the Department's Mission.