



Water Debt Assistance Program Customer Participation Form

Program

In conjunction with New York City HPD's Mortgage Assistance Program (MAP)⁽¹⁾, DEP launched the Water Debt Assistance Program. Qualified customers are offered immediate and temporary relief from Water and Sewer debt. Customers who pre-qualify are those on the 2012 Lien Sale list that own and occupy one of the property types listed below. For enrollment, customers must complete this form, acknowledge responsibility for their past due debt, and be approved/sign the Water Debt Assistance Program Agreement (Agreement)⁽²⁾.

Property

The property located at Borough _____ Block _____ Lot _____ (the "Property"), with service address of _____ has received water and sewer service and has been billed on account number _____. As of _____, the above referenced account is past due in the payment of charges for water and sewer service and owes a total amount due of _____.

Customer

In this form, the owner(s) or authorized representative(s) of the Property may be referred to as the Customer.

Checklist

Review the following questions, check/provide the appropriate response, and bring all applicable attachments and documentation required with this form to a DEP Bureau of Customer Services office.

1. I am the owner of the Property, **or** Yes No
 - a. I am an authorized representative of the owner. Yes No
 - i. If Yes for 1a, I have attached a notarized Letter of Authorization. Yes No
2. The Property type is a 2 Family 3 Family 1 Family w/Store or Office 2 Family w/Store or Office
3. The owner occupies the Property. Yes No
4. I have attached a recent Water Bill listing the owners name and Property service address. Yes No
5. I have attached a recent original utility bill (other than a DEP Water Bill) with owner's name and Property service address. Yes No
6. I have attached a recent Lis Pendens filing for the Property, **or** Yes No
 - a. I have attached a recent bank Mortgage Delinquency notification for the Property. Yes No
7. I am providing one of the following valid Photo ID's: NYS Drivers license NYS Non-Drivers license
 Medicaid Card Passport Resident Alien Card
8. The following phone number(s) can be used to contact me _____.
9. The following email address can be used to contact me _____.

⁽¹⁾ Completing this form and/or executing the Agreement does not automatically guarantee or qualify a customer for MAP. Participants interested in qualifying for MAP need to fill out the required MAP forms. **Call 311 to learn more about MAP.**

⁽²⁾ The completion and/or signing of this form by the Customer and/or DEP do not enroll or guarantee enrollment in the Water Debt Assistance Program, which can only occur with an executed Agreement.

