



Water Conservation Program Survey

The New York City Department of Environmental Protection (DEP) requests that you kindly fill out the below survey in connection with its evaluation of launching a water conservation program.

Please answer the following questions as they apply to you. If you need more space for your answer, please use the back of the page.

1. Has your community water system ever implemented any water conservation policies, rules, plans, programs or practices for its water supply system? If so, please describe briefly.
2. Please describe the water meter system that your community uses. For instance, are all residences metered? All businesses? All interconnections? What types of meters do you have?
3. Has your community developed a water balance plan or tracked unaccounted for/non-revenue water? If so, can you share this information and percentages with DEP?
4. Can you provide DEP with a copy of your system's water conservation plan and/or a list of which policies are in place? Some examples are: meter replacement, detecting and repairing your water system's leakage components, limiting outdoor water usage, or retrofitting toilets, showers, cooling towers, boilers and other equipment or any other measures. Are there specific water reduction measures your community has already acknowledged or indicated would be beneficial (e.g., a leak repair program)? What is the plan's timeline?



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13. Other suggestions?

Thank you for taking the time to complete this important survey.

Please send your survey response by post, email or fax to the address below:

Bill Richardson
NYC-DEP
465 Columbus Ave.
Valhalla, NY 10595.

Email: brichardson@dep.nyc.gov
Fax: 914-742-2027