

## Inspection Request

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- Login to DEP online CATS: [www.nyc.gov/dep/cats](http://www.nyc.gov/dep/cats)
- After Login, select the top right button “Boiler Work Permits, Inspection Requests (CO), and Amendments and Affidavits”.
- For Inspection Original: Click on the dropdown menu for ‘Select Request Type’ as ‘**Inspection Request Original CO**’.  
(NOTE: Original can be done by Professionals only who are filed on the system.)
- For Inspection Renewal: Click on the dropdown menu for ‘Select Request Type’ as ‘**Inspection Request Renewal CO**’.
- Click the ‘**Create**’ button.
- Enter the application ID (e.g., CA001170 or CB000112 without the ending Alphabet)
- Click the ‘**Continue**’ button.
- You cannot renew 180 days before the certificate expiration date.
- Complete the inspection details form. Mandatory fields on the request form are marked with an asterisk. (i.e., Owner’s Email Address)
- Attach a completed ‘Performance Test Worksheet’ including a combustion analyzer printout along with this request in PDF format. The form is available in the section ‘Inspection Details’ or at the link: <http://www.nyc.gov/html/dep/pdf/air/performance-test-worksheet.pdf>
- Under ‘Fee Information’ : select ‘Yes’ or ‘No’ for both ‘Is it a government owned property’ and Fee Waiver status
  - If you select “yes”, provide proof and upload documents from the “My Requests”.
- Once completed, click the certification checkbox and click the ‘Save & Submit’ or ‘Save’ button.

**To attach documents (PDF only)**, accessible from the “My Requests” menu: 

- Locate the application number/ request ID .Click the PDF icon to attach a file. (Only upload pdf files with a file name that does not exceed 40 characters including spaces.)
- Once the documents are attached, click the ‘My Request Page’ tab on top left corner.

**Submit Application and Payment**, accessible from the “My Requests” menu:

- Click the ‘Submit’ icon (*last icon in the list with a green forward arrow*). 
- The ‘Payment Information’ page will display the corresponding fee for this request which can be accepted by clicking ‘Submit’ (Select ‘Decline’ if you want to continue to edit or upload additional documents).
- You can select ‘Payment Method’; either ‘Online’ or ‘By Mail or in-person’.
- For Online, the system will be directed to the Citibank site where payment can be made via Credit Card, Debit Card or ECheck. (For Echeck, the owner’s check can be used by entering the routing number and the account number. For credit card or debit card, a convenience fee of 2.49% will be charged by the bank.)
  - If the ACH is blocked, contact the bank and add a ‘Debit Filter’ for DEP (Company ID: 2136400434).
- For ‘By Mail or in-person’, Check or Money Order made payable to New York City Department of Environmental Protection.
- Upon successful payment, a ‘payment successful’ page will be displayed.
- The applicant & owner will receive an automated email upon successful submission.

For assistance, please call on 718-595-3855 or email us at [Catsfeedback@dep.nyc.gov](mailto:Catsfeedback@dep.nyc.gov)