

CATS ACCOUNT ACTIVATION GUIDELINES

Once the account is created successfully, you will have to activate your account by following the below steps:

- Go to your email inbox (email which was used to register).
- Open the email from 'permits@dep.nyc.gov' where the subject line will be '**DEP Account Registration: Activation Required**'.
- Click the link which says '**Click here to activate**'.
- Below is an example of the email that you will receive:

Dear Applicant,

You have successfully registered your NYC DEP CATS Permitting System account. Please click on the link below to activate your account.

[Click here to activate](#)

If the link is not visible or does not work, please copy and paste the following link into your browser's address bar:

<http://oit10appqa01/CatsRequestPreparationClient/Activator/ActivateUser?code=3hH3IM5HrqnQJN%2fEkcEUdhQyHwsP0Offur2Je3k0OnKnw0OxxinxMQk1WC8HS%2bU>

User ID: [XYZ@XYZ](#)

Password: **123456**

To log in to your account, please use the above User ID and password.

If you have any questions, please call **(718)-595-3977** or send an email to catsfeedback@dep.nyc.gov

This email was automatically generated. Please do not reply to this email.

Thank You,
NYC DEP CATS Permitting System

- Once the message is displayed on the screen for successful activation, you can click the link provided to login.

For assistance, please call on 718-595-3977 or email us at Catsfeedback@dep.nyc.gov