

2012-13 Interruptible (Dual Fuel) Reminder

Agencies with facilities that have interruptible (natural gas) heating:
Here's how to prepare burners, fuel supply, and switching equipment.

Checklist

- Check dual fuel burners to ensure ability to switch to the alternate fuel when the temperature drops, or when the utility company requests a switch.
- Fill your facility's oil tanks before the cold weather arrives. A minimum 10 day supply of alternate fuel is required.
- Submit any information requested by the utility company.
- For certain accounts, Con Edison **requires** an affidavit attesting that there is adequate supply of alternate fuel for that location, adequate storage for the alternate fuel, that the equipment for using the alternate fuel is operable and will be maintained, that the customer has read and understands the customer obligations, and understands the consequences of failing to meet alternate fuel requirements.
- National Grid **requires** online registration of all interruptible accounts. Visit <https://ngrid.myenergysites.com/nonfirm-communication> to register and submit contact information. DEM recommends **Opting In** for new communication options.
- Participate in any and all tests. **A test failure is counted as a violation.**
 - Con Edison test date (limited to accounts that switch by notification) is to be determined (late October, November), with 4-6 hours notification.
 - NGrid test date (applies to all accounts) is **scheduled tentatively** for Tuesday Dec 4, 2012, 6am - 2pm.
- Provide facility personnel with the **utility contact information** (below). **In the event of a failure to interrupt, notify the utility company and DCAS Energy Management immediately.** The utility must be notified of a failure **within ONE HOUR of its occurrence**, and repairs must be made within 48 hours. (The utility *may* grant an extension of up to seven days if a necessary part is not available.) **A financial penalty (9 times the cost of gas) can be charged until the violation is corrected.**

Other information

- **“Two strikes and you're out”:** If two violations occur in the heating season, the customer will be transferred to firm service **at higher rates** for the remainder of the heating season and the next 12 months.
- Only one exception will be allowed, and only for a documented mechanical failure; there is no exception for a lack of alternative fuel.
- **Utility contact information**
 - Con Edison: Gas interruption hotline: 212-460-3459, fax: 718-246-3241, email: EM-GasInterruptions@coned.com
 - National Grid: 718-403-3134 (800-930-5003 for facilities in the Far Rockaways)
- Con Edison has an eLearning tool as a guide through the notification process. Go to www.coned.com – choose the Document Center from the 'About Us' drop down menu-then scroll down the page to **“Dual Fuel Interruptible Notification Gas Customer Training Tool”**.
- Please be advised that #6 heating oil is being phased out by 2015, and #4 heating oil by 2030. Please take the necessary steps to convert to cleaner burning #2 oil or other clean alternative fuels. Learn more about the City's Clean Heat initiative here: <http://www.nyc.gov/cleanheat>