

Con Edison Interruptible Accounts

Type of account	How switch is made	When to Interrupt/Resume*
Off Peak Firm Notification	Manually switched by site staff.	At discretion of Con Ed (up to 30 days in heating season), Nov. thru March; switch-over to fuel oil is required before the time specified by Con Ed, usually at least 6 hours after Con Ed notification by fax and phone to site. Return to natural gas after Con Ed notification that the interruption is terminated. Con Ed also notifies DEM; if weekday, DEM contacts site & ELO (phone, fax, or email).
SC1 12 Rate 1 Notification	Manually switched by site staff.	Switch-over to fuel oil is required before the time specified by Con Ed, usually at least 6 hours after Con Ed notification by fax and phone to site. Return to gas after Con Ed notification that the interruption is terminated (usually consistent with the Temp. Controlled temperatures). Con Ed also notifies DEM; if weekday, DEM contacts sites and ELOs (phone, fax, or email).
Temp. Controlled	Temperature controlled box makes change.	Switch to fuel oil at 18 or 14 degrees, depending on Account Priority Level. Return to natural gas at 5 degrees above switchover temperature.

*Utility companies can change the threshold temperature, subject to Public Service Commission review.

Penalties and Charges for Failure to Interrupt (penalties are the same for all account types)

Penalties:

- **nine times** the market rate of gas used during interruption. [By tariff, charge can be (i) two times the sum of the “market gas price” plus the applicable Interruptible or Off-Peak Firm transportation rate; or (ii) nine times the applicable Interruptible or Off-Peak Firm sales rate.]
- removal to higher rate class after **two** failures. **Failure during test counts as a regular failure.** [See tariff for full details.]

Additional charges:

If the utility company determines that the equipment is incapable of switching to fuel oil or there is not an adequate supply of fuel oil, it is to notify the customer that the violation must be corrected within 10 business days. **Customer must provide proof of correction;** otherwise, customer shall be subject to a 130% of the applicable variable sales rate or 130% of the No. 2 oil gas equivalent, whichever is greater. **This higher rate continues for every month of the heating season (through March 31) or until the customer provides proof that the violation has been corrected.**

Con Edison Interruptible Accounts

What to do in the event of a failure to interrupt

- (1) call Con Ed Interruption Hotline at **212-460-3459** to notify them of the condition
- (2) immediately correct the condition
- (3) notify Con Ed of what was done and that the condition is corrected

From the Con Ed tariff:

The Customer shall immediately: (1) notify the Company of any condition that would prevent the required interruption of gas service, including preventing the Interruptible or Off-Peak Firm Customer from using its alternate fuel or alternate energy facilities or preventing the Company from determining whether the Customer is using gas during an interruption; (2) take immediate action to correct such conditions; and (3) notify the Company when any such conditions have been corrected.

Single Exception per winter

Requires:

- (i) notification to Con Ed within **1st hour** of failure
- (ii) repairs to be made within 48 hours
- (iii) provides proof (affidavit or other documentation) of repair and operability to Con Edison

From the Con Ed tariff:

A Customer's failure to interrupt its use of gas due to inoperable dual-fuel facilities . . . counts as a violation towards the . . . two-violation rule with one exception for each Winter Period. On one occasion during each Winter Period, a Customer's failure to interrupt the use of gas due to documented inoperable dual-fuel facilities will not be counted as a violation provided that the Customer (i) notifies the Company within one hour of the failure of its equipment; (ii) repairs and makes operable its dual-fuel equipment within forty-eight (48) hours of the equipment's failure; and (iii) provides the Company with an affidavit or other sufficient documentation that it has repaired and made operable its dual-fuel equipment and immediately complies with the earlier of the ongoing interruption or a separate planned interruption. The Company will extend the one-time 48-hour repair deadline to a period not to exceed seven (7) days provided the Customer demonstrates to the Company's satisfaction that such extension was necessary due to the unavailability of a part and its installation during such 48-hour repair period. All three conditions must be satisfied for this exception to the two-violation rule to apply. During the 48-hour repair period, or, if applicable, the extended 7-day repair period, the Customer will be subject to applicable unauthorized use charges, an alternate fuel or energy non-compliance charge, minimum charges and imbalance charges as set forth in this Service Classification, the Company's Sales and Transportation Operating Procedures, or this Rate Schedule (excluding the non-compliance charge set forth on Leaf 341.2 for inoperable dual-fuel facilities provided the Customer makes operable its dual fuel facilities within the applicable repair period).

Keep oil tanks full and equipment in good working order.

Keep facility contact information current: fax changes to Con Ed [718-246-3241] and email DCAS DEM [llew@dcas.nyc.gov].

National Grid Interruptible Accounts

Type of account	How switch is made	When to Interrupt/Resume*
Temp. Controlled Automatic, with remote	Temperature controlled box makes change; based on National Grid control. National Grid can override temp. control.	Switch to fuel oil at 15 degrees; switch back to natural gas at 5 degrees above switchover temperature.
Temp. Controlled Automatic, without remote	Temperature controlled box makes change; based on National Grid control. National Grid cannot override temp. control.	Switch to fuel oil at 15 degrees; switch back to natural gas at 5 degrees above switchover temperature.
Temp. Controlled Manual (called 'semi automatic')	Temperature controlled box sounds alarm; boiler is switched manually	Switch to fuel oil at 15 (20 for a few accounts) degrees; switch back to natural gas at 5 degrees above switchover temperature.

* Utility companies can change the threshold temperature, subject to Public Service Commission review.

Penalties and Charges for Failure to Interrupt (penalties are the same for all account types)

Penalties:

- **nine times** the market rate of gas used during interruption;
- removal to higher rate class after **two** failures. **Failure during test counts as a regular failure.**

[See tariff for full details.]

Additional charges:

If the utility company determines that the equipment is incapable of switching to fuel oil or there is not an adequate supply of fuel oil, it is to notify the customer that the violation must be corrected within 10 business days. **Customer must provide proof of correction;** otherwise, customer shall be subject to a 130% of the applicable variable sales rate or 130% of the No. 2 oil gas equivalent, whichever is greater. **This higher rate continues for every month of the heating season (through March 31) or until the customer provides proof that the violation has been corrected.**

What to do in the event of a failure to interrupt

- (1) call NGrid **at 718-403-3134** to notify them of the condition. Facilities in Far Rockaway must call **631-844-3719**.
- (2) immediately correct the condition
- (3) notify NGrid of what was done and that the condition is corrected

National Grid Interruptible Accounts

From the NGrid tariff:

Customers that receive two violations within one winter season (October through March), will have their account transferred, effective with their next billing period following the second notice of violation, to the appropriate firm service classification, unless (i) the Company has been notified in writing that the Customer has chosen to terminate gas service or (ii) the Customer has been notified that the Company has determined in its sole discretion that it cannot provide firm service to the Customer and service would be terminated in thirty (30) days.

Single Exception per winter

Requires:

- (i) notification to NGrid within 1st hour of failure
- (ii) provide proof within 10 calendar days that the repairs have been made AND that the system is operable

From the NGrid tariff:

There is an amnesty clause available to customers that experience an equipment failure. Should a customer's equipment fail to switch, it must notify the Company within one hour of the failure, and provide proof within two days that the equipment has been repaired and is operable. If a customer can demonstrate that it was unable to obtain and install the necessary equipment within two days, the customer shall have five more days to remedy the situation. The customer shall also provide proof that it has installed the necessary equipment. If a customer meets this criteria, the violation will be waived. If the customer cannot obtain and/or install the necessary equipment within seven days, the equipment failure will be considered a violation. However, there will be only one waiver of a violation allowed per winter season. Such waiver does not exempt the customer from having to pay any related overrun or unauthorized use charges.

**Keep oil tanks full and equipment in good working order.
Keep facility contact information current: Report changes to Aaron Choo, NGrid [718-270-5742]; or Ron Angst, NGrid [516-545-3872];
email DCAS DEM [llew@dcas.nyc.gov].**