





NEW YORK CITY DEPARTMENT OF  
DESIGN + CONSTRUCTION

# SEK002318- Reconstruction of Sewers and Water mains in Owl's Head (Area A)

New York City Department of Design and Construction  
30-30 Thomson Avenue, Long Island City, NY 11101

Mayor Michael Bloomberg  
Commissioner David J. Burney, AIA

As a protection for the City of New York and the property owners along the route of the construction, pre-construction pictures are taken. The contract requires the Contractor to maintain property damage and liability insurance coverage until the completion of all work.

You are advised to inform the Contractor and the Resident Engineer in the first instance of any property damage claim you may have, and if the Contractor fails to respond within 10 days, you should inform the DDC Borough Director in writing.

## Important

If you believe the city is responsible, or if you wish to file a claim with the city you must do so within 90 days of the occurrence with the New York City Comptroller's Office. For information please contact the Construction Community Liaison or Resident Engineer.

## Some Water Interruptions

During the course of this project, you may experience water service disruptions. Water may be discolored by sediment that has built up in the older pipes, including the service connection to the internal pipes in your own building. Even if no construction is performed in front of your building the process of shutting down the old pipes can result in discoloration. If this occurs, run ONLY COLD WATER until it appears clear. If it will be necessary for us to turn off your water service, you will receive written notice informing you by the afternoon of the day before service interruption. We suggest you store drinking water to have available in your home or business for the period that water service is suspended. Water service is always restored at the end of the workday. Be sure to turn off any open valves or faucets to prevent flooding when water service is restored.

## Note

If your water service is NOT restored by 6:00 pm, unless the shutoff notice gives special information regarding non-standard hours (e.g. overnight work), please call the 311 Service Center available 24 hours a day.

## Contact Information

### DDC Hotline: 311

### Community Construction Liaison

Carol Nurse

### DDC Borough Construction Office

Director: Robert Yueh, P.E.  
16 Court Street, 14<sup>TH</sup> Floor  
Brooklyn, New York 11241

### DDC Resident Engineer

Edgar Rubiano

### DDC Program Administrator

Serge Francisque

### Office of Community Outreach & Notification

Director: Sybil R. Dodson