

Commissioner

THE CITY OF NEW YORK
DEPARTMENT OF CITYWIDE
ADMINISTRATIVE SERVICES
APPLICATION UNIT
1 CENTRE STREET, 14TH FLOOR
NEW YORK, NY 10007

NOTICE OF EXAMINATION

REQUIRED FORMS

APPLICATION FORM

FOREIGN EDUCATION FACT SHEET (IF APPLICABLE)

CASEWORKER Exam No. 2307

(For Agencies Under the Jurisdiction of the Commissioner, DCAS Only) THIRD AMENDED NOTICE - August 31, 2011

WHEN TO APPLY: On the date of the test.

APPLICATION FEE: \$47.00

Payable only at a Computerized Testing Center on the day of the test by credit card, bank card, debit card, or money order payable to DCAS (EXAMS). If you pay by credit card, bank card or debit card, you will receive a \$5.00 discount.

THE TEST DATE: Testing for the title of Caseworker is expected to be held throughout the year depending on the hiring needs of the agencies. Testing for Exam No. 2307 will be held in September, 2011. Testing during the **month of September** is expected to be held on the following dates and times:

Friday, September 2: 1:30 PM
Thursday, September 22: 6:00 PM
Wednesday, September 28: 9:30 AM

• Friday, September 9: 1:30 PM

• Monday, September 26: 1:30 PM

You must report to the test session no later than the times listed above for application processing and fingerprinting. If you are late, you may not be admitted to that test session. The test will begin when all candidates who are admitted are processed and fingerprinted.

DCAS COMPUTERIZED TESTING CENTERS: This exam will be administered at both the Manhattan and the Brooklyn DCAS Computerized Testing Centers:

Manhattan 2 Lafayette Street 17th Floor New York, NY 10007 Brooklyn 210 Joralemon Street 4th Floor

Brooklyn, NY 11201

Seating is limited. Once the Computerized Testing Centers are filled to capacity for a session, no more candidates will be admitted. You are encouraged to come earlier in the month to take the test since there is generally more seating available at these times.

You may take Exam No. 2307 at either location, but you may only take the test once. If you take Exam No. 2307 more than once, only your first test will be rated and your additional filing fee will not be refunded.

<u>Note</u>: You are not permitted to enter the test site with calculators, cellular phones, beepers, pagers, cameras, portable media players, or other electronic devices. Electronic devices with an alphabetic keyboard or with word processing or data recording capabilities such as planners, organizers, etc. are prohibited. If you are found to be in possession of any of these devices, you may not receive your test results, your score may be nullified and your application fee will not be refunded.

You may not have any other person, including children, present with you while you are being processed for or taking the test, and no one may wait for you inside of a Computerized Testing Center while you are taking the test.

You must leave the test site once you finish the test. If you leave the test site after being fingerprinted but before finishing the test, you will not be permitted to re-enter. If you disregard this instruction and re-enter the test site, you may not receive your test results, your test score may be nullified and your application fee will not be refunded.

Test dates and times are subject to change.

The Notice of Examination is amended to extend filing and testing, which began on July 1, 2011, through the month of September, 2011.

WHAT THE JOB INVOLVES: Caseworkers, under supervision, with some latitude for independent action and decision-making, provide social services to clients/patients, such as recipients of public assistance, food stamps, and/or medical assistance, adults receiving or needing institutional care or protective services, and homeless adults/families; identify, develop, and implement social service plans for such individuals; may determine the eligibility for these services; may perform counseling and investigative activities. All Caseworkers perform related work.

Special Working Conditions: Caseworkers may be required to work shifts including nights, Saturdays, Sundays, and holidays.

(This is a brief description of what you might do in this position and does not include all the duties of this position.)

THE SALARY: The current minimum salary is \$34,977 per annum. This rate is subject to change.

HOW TO APPLY: You will receive an exam application and filing instructions for Exam No. 2307 when you arrive at a DCAS Computerized Testing Center. If you pay by credit card, bank card or debit card, you will receive a \$5.00 discount.

The administration of the test is subject to change in the event of an unforeseen occurrence. If you wish to verify the test date and time, you may call the DCAS Interactive Voice Response (IVR) system at (212) 669-1357 two hours before the test session you wish to attend to hear if the test is <u>not</u> being administered at that time. The recorded message will be heard after the "Welcome" greeting. If there is no message regarding testing at the Centers, it means that testing will be administered as scheduled for that day.

Special Circumstances Form: This form gives important information about requesting an alternate test date because of religious observance or a special test accommodation for disability, claiming Veterans' or Legacy credit, and notifying DCAS of a change in your mailing address. Follow all instructions on the Special Circumstances form that pertain to you when you complete your Application for Examination.

You will be given the test before we verify your qualifications. You are responsible for determining whether or not you will meet the qualification requirements for this examination prior to submitting your application. If you are marked "Not Qualified," your application fee will not be refunded and you will not receive a score.

HOW TO QUALIFY:

Education Requirement: By September 30, 2011 you must have:

A baccalaureate degree from an accredited college or university, accredited by regional, national, professional, or specialized agencies recognized as accrediting bodies by the U.S. Secretary of Education and by the Council for Higher Education Accreditation (CHEA).

Additional Information: Section 424-a of the New York State Social Services Law requires an authorized agency to inquire whether a candidate for employment with child-care responsibilities is or has been the subject of an indicated child abuse and maltreatment report on file with the State Central Register for child abuse and maltreatment. State Central Register screening will be conducted prior to considering a candidate for employment as a Caseworker. Candidates who have been the subject of an indicated child abuse and maltreatment report will not be assigned to any position which requires child-care responsibilities. Employees who have been the subject of such a report may be reassigned or terminated from employment from their positions as Caseworker.

Residency: City residency is not required for this position.

English Requirement: You must be able to understand and be understood in English.

Proof of Identity: Under the Immigration Reform and Control Act of 1986, you must be able to prove your identity and your right to obtain employment in the United States prior to employment with the City of New York.

REQUIRED FORMS:

- **1. Application for Examination**: Make sure that you follow all instructions included with your application form, including payment of fee. Save a copy of the instructions for future reference.
- 2. Foreign Education Fact Sheet (Required only if you need credit for your foreign education to meet the education and experience requirements): If you were educated outside the United States, you must have your foreign education evaluated to determine its equivalence to education obtained in the United States. The services that are approved to make this evaluation are listed on the Foreign Education Fact Sheet included with your application packet. When you contact the evaluation service, ask for a "document-by-document" (general) evaluation of your foreign education. You must have one of these services submit its evaluation of your foreign education directly to the Department of Citywide Administrative Services no later than eight weeks from the last date for applying for this examination. If you are interested in being considered for selective certification for Adult Protective Services and you meet the qualification requirements for Selective Certification for Adult Protective Services only by having completed the specified college credits, you must request a "course-by-course" evaluation (including a "document-by-document" evaluation) of your foreign education.

THE TEST: You will be given a multiple-choice test at a computer terminal. Your score on this test will be used to determine your place on an eligible list. You must achieve a score of at least 70% to pass the test. The multiple-choice test may include questions on reading comprehension; written expression; the ability to tell when something is wrong or likely to go wrong and take the correct steps to reach a solution; applying procedures or general rules to specific problems or cases; synthesizing information, such as using data to fill out a form; using a given set of rules or objectives to arrange information into the best or most appropriate order or sequence; and other related areas.

THE TEST RESULTS: If you pass the multiple-choice test, your name will be placed in final score order on an eligible list and you will be given a list number. You will be notified by mail of your test results. If you meet all requirements and conditions, you will be considered for appointment when your name is reached on the eligible list.

ADDITIONAL INFORMATION:

Selective Certification for Foreign Language and/or American Sign Language: If you can speak a foreign language and/or you know American Sign Language, you may be considered for appointment to positions requiring this ability through a process called Selective Certification. If you pass a qualifying test, you may be given preferred consideration for positions requiring this ability. Follow the instructions given to you on the day of the multiple-choice test to indicate your interest in such Selective Certification.

Selective Certification to fill Certain Positions in Adult Protective Services: If you meet the requirements listed below, you may be considered for appointment to positions in Adult Protective Services requiring this experience through a process called Selective Certification. If you qualify for Selective Certification, you may be given preferred consideration for positions requiring this experience. Follow the instructions given to you on the day of the test to indicate your interest in such Selective Certification.

Requirements: In addition to meeting the above qualifications for Caseworker, you must have 24 semester credits in one or a combination of the following fields: gerontology, social work, psychology, sociology, human services, criminal justice, education, nursing, or cultural anthropology, with at least 12 of these credits in one discipline; *or* one year of casework experience with the elderly, and/or the psychiatric or chemically dependent adult population.

If you will meet either Selective Certification requirement **at some future date**, please submit documentation by mail to: DCAS Bureau of Examinations - GEG, 1 Centre Street, 14th Floor, New York, NY 10007. Please include the examination title and number and your social security number on your correspondence.

SPECIAL TEST ACCOMMODATIONS: If you plan to request special testing accommodations due to disability, you must notify the Examining Service Section at (212) 669-7280 from 10:00 AM to 2:00 PM (New York time) at least ten business days before the date of the test. If your request is not received at least ten business days before the date you would like to take the test, you may be rescheduled for a session convenient to you provided there are more available sessions during the filing period. If there are no more sessions available, you will not have any further opportunities to apply for this exam.

The General Examination Regulations of the Department of Citywide Administrative Services apply to this examination and are part of this Notice of Examination. They are posted and copies are available in the Application Unit of the Division of Citywide Personnel Services, 1 Centre Street, 14th Floor, NY, NY 10007.