

ACCESS NYC

Benefit Information. One Place.

Newsletter

January 2009

Welcome - Bienvenido - 歡迎 - أهلا وسهلا - Byenveni - 환영합니다 - Добро пожаловать

Employment, Training & Financial Assistance Programs

The New Year is here and many New Yorkers are hoping that this year will bring a change to the economic situation.

Now more than ever it is important for families to focus on programs that can provide additional support. There are many benefit programs on ACCESS NYC that families can utilize to help them during tough times. ACCESS NYC provides information, applications and can pre-screen families for many programs including financial assistance, employment, and training programs.

Below is a list of financial assistance, employment, training programs available on ACCESS NYC:

Employment and Training Programs

- In-School Youth Employment Programs (ISY)
- New York State Unemployment Insurance
- NYCHA Resident Employment Services (RES)
- Senior Employment Services (SES)
- Summer Youth Employment Programs (SYEP)
- Workforce 1

Financial Assistance Programs

- Cash Assistance
- Child and Dependent Care Tax Credit (Federal and New York State)/ New York City Child Care Tax Credit
- Earned Income tax Credit (EITC) (Federal, New York State and New York City)
- Home Energy Assistance Program (HEAP)

If you would like to learn more about these programs or any of the other 35 programs on ACCESS NYC please visit www.nyc.gov/accessnyc.

ACCESS NYC In The Community: *Brooklyn Hospital*



Brooklyn Hospital, one of the many recipients of the recent computer giveaway, has done a great job integrating the new terminals into their everyday patient flow. The 6 awarded computer terminals have been placed in the patient account offices where patients visit in order to finalize payment arrangements. Patients are regularly encouraged to use the computer to learn about benefits they might be eligible to receive.

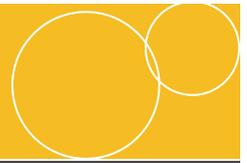
Joan Soares, Supervisor of Patient Accounts, explained that many of the individuals visiting the hospital were self-paying and not aware of many benefits that were available to them. The financial counselors "FCs" are excited to have the ability to introduce information about ACCESS NYC and to present the idea of exploring multiple

benefits to each patient. After discussing the value of exploring benefit options the "FCs" direct the patients to the computers to get further information and screen for benefits on ACCESS NYC.

Additionally, brochures, quick reference guides and palm cards have been placed at the various entrances throughout the hospital so that visitors can be introduced to this new resource. ACCESS NYC posters and brochures have also been placed in various departments including the social work department, the outpatient clinics, and the off-site clinics.

The hospital was recently selected to demonstrate how using a web based benefit tool such as ACCESS NYC has enhanced their ability to provide valuable services to the public.

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Brooklyn Hospital

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Government officials from Trinidad and Tobago visited Brooklyn Hospital to better understand how the City of New York is using web-based technology to facilitate access to information on human service benefits. After receiving a very warm welcome from Bernadette Selby, Assistant Vice President of Finance & Patient Accounts, and various hospital officials, the dignitaries were taken on a tour to observe the integration of ACCESS NYC in daily activities and discuss how the patients have been utilizing the ACCESS NYC terminals. The visitors were impressed with Brooklyn Hospital's use of technology and the seamless inclusion of the ACCESS NYC web tool into patient services.

ACCESS NYC is proud to be a part of Brooklyn Hospital's demonstrated commitment to serving the community of people that come into the hospital.

Do you feel your organization has illustrated the use of ACCESS NYC in your organization or community? We would love to hear from you! We are looking to hear how different organizations are utilizing ACCESS NYC and helping clients get benefit information. We may showcase your organization in our latest newsletter series, "ACCESS NYC in the Community." For more information or to nominate your organization, email us at accessnyc@hhsconnect.nyc.gov Subject: ACCESS NYC in the Community.

Monthly ACCESS NYC Trainings

ACCESS NYC now offers hands-on training at our offices in Brooklyn!!!

Interested in learning about ACCESS NYC, but don't have the space to hold a hands-on training? Are there members of your staff who did not receive an ACCESS NYC training? Starting January 22nd ACCESS NYC will be offering **FREE** monthly training sessions at the HHS-Connect computer lab at 4 Metrotech Center in Brooklyn. The training sessions will take place the 3rd Thursday of every month from 10am to 12noon. Each participant will have their own computer to follow along! These trainings are ideal for organizations who have a small staff or for newly hired employees who may have missed an ACCESS NYC training held at your site. If you would like to attend any of the monthly training sessions please send an email with your name, organization, title, address, email and phone number and month of interest to ACCESS NYC at accessnyc@hhsconnect.nyc.gov.

These monthly trainings are open to all community based organizations, computer giveaway awardees, and city agencies. Additionally, if you would like to book a private and customized hands-on training on ACCESS NYC for a group of your staff at our computer lab, please email us and we will be happy to accommodate your requests. As always, we are also available to conduct training sessions at your site, which you can request by sending us an email.



Contact ACCESS NYC for Free Training and Materials

E-mail Sabrina Smith-Sweeney (ssmith-sweeney@hhsconnect.nyc.gov) for information on trainings, marketing materials and help with adding a link to ACCESS NYC to your website

Call 311 with questions about using the program or click on the contact us button on the top of every page