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MEETING OF  
THE CIVILIAN COMPLAINT REVIEW BOARD  
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July 13, 2011  
10:12 a.m.  
40 Rector Street  
2nd Floor  
New York, New York 10006

DANIEL D. CHU, ESQ., CHAIR  
JOAN M. THOMPSON, EXECUTIVE DIRECTOR

- PUBLIC MEETING AGENDA:
1. Call to Order
  2. Adoption of Minutes
  3. Report from the Chair
  4. Report from the Executive Director
  5. Committee Reports
  6. Old Business
  7. New Business
  8. Public Comment

Reported By: Erwin Fried

1

2 BOARD MEMBERS PRESENT WERE:

3 JAMES DONLON, ESQ.

4 DR. MOHAMMAD KHALID

5 BISHOP MITCHELL G. TAYLOR

6 YOUNGIK YOON, ESQ.

7 JULES A. MARTIN, ESQ.

8 MARY E. MULLIGAN, ESQ.

9 TOSANO SIMONETTI

10 DAVID G. LISTON, ESQ.

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1 THE CHAIR: I would like to start by  
2 calling this meeting to order. Good  
3 morning, everyone. Let's start with the  
4 adoption of the minutes. Do I have a  
5 motion on the minutes for the June  
6 meeting?

7 DR. KHALID: So moved.

8 THE CHAIR: Is there a second?

9 MR. SIMONETTI: Second.

10 BISHOP TAYLOR: Second.

11 THE CHAIR: Okay. All those in  
12 favor of adopting the June minutes?

13 IN UNISON: Aye.

14 THE CHAIR: Any opposition? Any  
15 abstentions? Looks like it's unanimous.  
16 I am sorry to say that despite getting a  
17 very warm reception during the budget  
18 testimony at City Council, when the final  
19 numbers came out, we didn't get any  
20 restoration, at this point, of any of the  
21 funding.

22 So, obviously, what that throws into  
23 jeopardy is the future of the APU,  
24 administrative prosecution unit, the APU.  
25 It's unfortunate. We're going to do

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1 everything we can in terms of trying to  
2 keep that program going. As you know,  
3 that's a program that was announced in  
4 February of 2010. Our attorney here,  
5 Laura Edidin, had her first solo trial at  
6 the end of May and I believe that  
7 decision is still reserved.

8 So certainly, we'd like to see that  
9 program get a chance to really flourish  
10 and to continue but, as it stands now,  
11 the funding for that program, I think,  
12 goes up to December 31st of 2011. So,  
13 again, it's something that we're -- we  
14 were hoping that -- you know, we would have  
15 restoration. We never quite got up to  
16 the anticipated four hires for the unit.

17 The initial anticipation was we  
18 would have one lead attorney, a second  
19 attorney, an investigator and a clerical.  
20 And I believe at this point, we have one  
21 lawyer and we have one investigator.  
22 They've been tremendous -- they've taken  
23 tremendous efforts and have done, I  
24 think, a tremendous job.

25 And I think, again, it's -- it's,

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1 you know, very disappointing for all of  
2 us that at this point, you know, we're  
3 kind of -- we have our backs to the wall  
4 and we really need to do what we can to  
5 make sure this program doesn't just fall  
6 by the wayside and doesn't fade away.

7 For the first time, as all of you  
8 know, this is a historic step in terms of  
9 having the CCRB, which is an independent  
10 agency, do a solo trial in the Police  
11 Department's trial room and we certainly  
12 hope that anything that can be done, will  
13 be done. I'm sure the Council has its  
14 reasons for not being able to continue  
15 the funding for us or help us restore the  
16 funding but, again, hopefully we'll be  
17 able to prevail in finding some way to  
18 keep that program going. It would really  
19 be a shame to see it fade away before it  
20 really had a chance to reach its  
21 potential.

22 Towards that end, we are trying  
23 again to schedule some meetings. We were  
24 supposed to have a meeting with Speaker  
25 Quinn this afternoon. That has,

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1 unfortunately, been postponed for the  
2 second time but we will keep you posted  
3 in terms of when we do get to reschedule  
4 that meeting.

5 THE CHAIR: All right. I'm going  
6 to turn the floor over now to the Executive  
7 Director, Joan Thompson

8 MS. THOMPSON: Good Morning.

9 MS. THOMPSON: Okay. So that  
10 everybody knows, in your packages today  
11 for the board members, there is a copy  
12 of our newly issued annual report so you see  
13 the new design of it and we're very proud  
14 of the annual report. And also we redid  
15 our CCRB informational brochure so for those of you  
16 on staff and everybody else who hasn't seen  
17 it, it's a whole new design with new  
18 colors and I'd like to, certainly, thank  
19 Linda for her shepherding all of this  
20 through and getting this all done and  
21 putting up with me as I decided that I  
22 didn't like the original color and I was moving  
23 on to something else.

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1           So again, this is -- we're in the  
2           process of looking at all of the  
3           materials that we have. Most of them are  
4           being translated into various languages.  
5           This has already been translated into  
6           Spanish. We have a copy in-house and  
7           we're looking at all of our materials in  
8           the six languages that are required by  
9           the City -- somebody can help me with  
10          this -- which is Russian, Italian,  
11          Cantonese, Mandarin, Haitian Creole --

12           BRIAN CONNELL: And Korean.

13           MS. THOMPSON: -- and Korean. Okay.  
14          Thank you. That was just to let everybody know  
15          about the updates on the informational materials.

16           My ED's report now and the monthly  
17          stats are as follows: In June of 2011, the CCRB  
18          received 572 complaints. This was 36 fewer  
19          complaints than it received in June of  
20          2010 when the agency received 608  
21          complaints or six percent decrease in  
22          complaint activity month to month.

23           In the first six months of the year,  
24          the CCRB has received 3,133 complaints or  
25          179 fewer complaints than it received for

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1 the same period of 2010, when the agency  
2 received 3,312. This represents a five  
3 percent decrease in complaint activity  
4 year-to-date.

5 As this is the end of the fiscal  
6 year, I would also like to report on the  
7 numbers of complaints received by fiscal  
8 year. In fiscal 2011, the CCRB  
9 received 6,284 complaints. By  
10 comparison, in fiscal 2010 the CCRB  
11 received 6,984 complaints and 7,661  
12 complaints in fiscal 2009.

13 In June, the board closed 327 cases.  
14 43 were full investigations, 274 were  
15 truncated and 10 were mediations. The  
16 year-to-date substantiation rate is seven  
17 percent, which is four percent lower than  
18 in 2010 and the truncation rate is sixty-  
19 four percent, which is four points higher  
20 than in 2010.

21 With the board closing this month  
22 207 fewer cases than it received, the  
23 agency's open docket shows an eight  
24 percent increase in relation to the  
25 previous month's open docket. The docket

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1 stands at 2,902. About ninety-six  
2 percent of our open investigations were  
3 filed within the last year and seventy  
4 percent were filed in the last four  
5 months.

6 Of the open cases, 1,170 cases are  
7 awaiting panel review or forty percent of  
8 all open cases. 1,551 are currently  
9 being investigated and 181 cases are in  
10 the mediation program. By date of  
11 occurrence of the incident, fourteen  
12 cases in the CCRB's open docket are  
13 eighteen months and older, four cases are  
14 on DA hold, nine are pending board review  
15 and one case involved multiple officers  
16 and a complex set of circumstances.

17 On average from January to June, it  
18 took the board 289 days to close a full  
19 investigation and 97 days for a truncated  
20 case. For fiscal years, the board  
21 closed a full investigation in 282 days  
22 in fiscal 2010 -- 2011, excuse me as  
23 compared to 327 days in fiscal 2010 and  
24 342 days in fiscal 2009.

25 This decline in the average time to

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1 complete investigation has resulted in a  
2 lower number of substantiated cases being  
3 referred to the Police Department before  
4 they reach the statute of limitations  
5 deadline. In fiscal 2011, all  
6 substantiated cases were referred to the  
7 Police Department prior to the eighteen  
8 month expiration date. Only fourteen  
9 percent, as compared to twenty-four  
10 percent in fiscal 2010 and thirty-seven  
11 percent in fiscal 2009 were  
12 fifteen months and older when  
13 substantiated.

14 In May, the Police Department  
15 disposed of seventeen cases. The  
16 department declined -- excuse me. The  
17 department disciplined eleven officers  
18 who received command discipline and  
19 instructions. In five cases, the  
20 department declined to prosecute the CCRB  
21 cases. In one case, the officer was  
22 found not guilty after trial. The year-  
23 to-date discipline rate is seventy-six  
24 percent and the department decline-to-  
25 prosecute rate is twenty-one percent.

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1           There are a couple of other stats  
2           that I would like to report to the board.  
3           First, the number of web site visitors  
4           and web site visits have increased  
5           significantly. In fiscal 2011, 124,882  
6           visited the CCRB web site for a total of  
7           444,758 visits. By comparison, in fiscal  
8           year 2010, 108,107 visitors visited the  
9           web site for a total of 301,703 visits.

10           By both indicators, traffic to our  
11           web site has increased. Similarly, the  
12           number of complaints filed through the  
13           web or by e-mail has increased as well.  
14           In fiscal 2011, the CCRB received 430  
15           complaints by e-mail. By comparison, the  
16           CCRB received 403 in fiscal 2010 and 328  
17           in 2009.

18           There's one thing that I would like  
19           to just talk a little bit about was --  
20           would be our Ambassador Program. And I  
21           just wanted you all to know that we are  
22           and we had just completed the training  
23           portion and it's the CCRB Ambassador  
24           Program in partnership with the ERDA,  
25           which is the East River Development

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1 Association.

2 And we've completed our four-day  
3 intensive training with the CCRB staff  
4 and Dawn and her team has -- they put  
5 together the training and the Outreach  
6 Unit was assisted by Roger Smith, one of  
7 our attorneys -- or our only team attorney  
8 right now; as well as Rob Rodriguez who is the  
9 Manager of Team 3 and Lisa Cohen who is the Director of  
10 Mediation.

11 The training incorporated overviews,  
12 obviously, of our -- all of our  
13 strategies for our outreach and the staff  
14 gave the twenty-five college access  
15 students -- I believe that's what the  
16 Bishop calls them -- an overview of  
17 CCRB's jurisdiction and investigative  
18 role. We gave them an understanding of  
19 conflict resolution and effective communication  
20 skills using mediation. In addition, the  
21 Outreach Unit developed skits which  
22 emphasized public speaking.

23 Also, to that, again, I want to  
24 thank Dawn and her small, but dynamic team  
25 that she has. But this -- we just

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1 received this note from the National  
2 Association for the Advancement of  
3 Colored People, the mid-Manhattan Branch.  
4 And it was addressed to Ernest Hart, our  
5 former chair and it said "Dear Mr. Hart,  
6 The NAACP mid-Manhattan branch wants to  
7 thank Ms. Dawn Fuentes for serving as a  
8 panelist along with investigator Ryan  
9 Meltzer."

10 Ryan, as you know, had worked here  
11 and just resigned recently to go to law  
12 school. And I think this is the great part  
13 "Ms. Fuentes was awesome. Her discussion  
14 regarding civilian complaint review board  
15 relation efforts was on point. The  
16 audience grasped the information and was  
17 motivated to ask questions.

18 "The committee was certainly glad to  
19 have had the opportunity to have met her  
20 along with Mr. Meltzer and her  
21 willingness to share her time and  
22 expertise in the area of policing which  
23 is crucial to the success of the  
24 presentation."

25 They further had suggested that

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1 their legal redress committee, which is  
2 having a fall forum, will be asking us to  
3 come back, specifically Dawn, and they  
4 said that they felt that the CCRB was  
5 most positive and that this would be a  
6 great representation and how the public can  
7 interact with the Police Department.

8 Again, they closed by saying "We are looking  
9 forward to having you back this fall  
10 representing your agency and having  
11 dialogue with the New York City Police  
12 Department to better assure the community  
13 in a healthier working relationship with  
14 one another." And again, so publicly I'd  
15 like to -- is Dawn here?

16 UNIDENTIFIED STAFF MEMBER: Yes.

17 MS. THOMPSON: Ah. Stand up. I'd  
18 like to thank Dawn.

19 (Applause)

20 THE CHAIR: Thank you, Dawn.

21 MS. THOMPSON: Oh Tony has a question.

22 MR. SIMONETTI: Mr. Chair --

23 THE CHAIR: Yes.

24 MR. SIMONETTI: -- I have several  
25 questions.

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1 MS. THOMPSON: Okay.

2 MR. SIMONETTI: First question is,  
3 the visits to the web site --

4 MS. THOMPSON: Yes.

5 MR. SIMONETTI: -- you cited two  
6 numbers which I understand the first  
7 number; I don't know if I completely  
8 understand the second number.

9 MS. THOMPSON: One is people that I  
10 think just came to look and I think the  
11 second number is the one where people  
12 really went through the web site and  
13 looked and picked up various -- different  
14 kinds of information. It wasn't just --  
15 you know, sometimes people will go  
16 through city agencies and they'll look  
17 and they'll hit different ones and see if  
18 they're either looking for jobs or  
19 they're looking for whatever else.  
20 This -- there's two numbers that they  
21 separated out.

22 MR. SIMONETTI: I'm still a little  
23 confused.

24 MS. MULLIGAN: Its' called  
25 stickiness. It's an Internet concept.

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1 And so when you stay on a web site longer  
2 and you look around, you stick there.

3 MR. SIMONETTI: Yeah.

4 MS. MULLIGAN: And so that's a good  
5 thing from Internet. So when you are  
6 sticky on an Internet site --

7 MR. SIMONETTI: So if you're  
8 unsticky --

9 MS. MULLIGAN: You're unsticky that  
10 means --

11 MR. SIMONETTI: You get off and on?

12 MS. MULLIGAN: -- it's like  
13 surfing and you take a quick look and  
14 you're not particularly interested. It  
15 might be one -- assumptions from the  
16 fact. And so if you're an Internet  
17 service where you get advertising, you  
18 want people to stick around. But we're  
19 not in that category. But, anyway --

20 MR. SIMONETTI: But is --

21 MS. THOMPSON: They can measure  
22 these things --

23 MR. SIMONETTI: Is one to assume  
24 that -- I mean, based on that -- those  
25 definitions, I would assume that there

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1 would be less sticky but according to  
2 that report, there are more sticky? Am I  
3 not correct?

4 MS. MULLIGAN: Yes. You're  
5 right. There were more sticky which is  
6 good for us. That means more people are  
7 looking --

8 MR. SIMONETTI: I'm still confused.  
9 I mean, you know -- so why don't we just  
10 go --

11 MS. THOMPSON: More people could be  
12 looking --

13 MR. SIMONETTI: -- with the sticky.  
14 Why are we reporting two figures?

15 MS. THOMPSON: I -- because I think  
16 it shows up and it's Marcos. And Marcos  
17 wants to be exacting in how he reports  
18 things. Because I think there are showing  
19 different points.

20 MR. SIMONETTI: Okay.

21 MS. THOMPSON: different kind of things,  
22 that's all.

23 MR. SIMONETTI: Okay.

24 THE CHAIR: I guess one is windows  
25 shopping --

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1 BISHOP TAYLOR: Right.

2 THE CHAIR: -- and the other is they  
3 actually come into the store and pick up  
4 some items.

5 MR. SIMONETTI: Yeah but I think if  
6 more people --

7 BISHOP TAYLOR: Very good  
8 analogy.

9 (Speaking simultaneously)

10 MR. SIMONETTI: It appears that the  
11 larger number is important

12 MS. THOMPSON: Exactly.

13 MR. SIMONETTI: There are more curious  
14 people.

15 MS. THOMPSON: Yes. Looking at  
16 the website.

17 MR. SIMONETTI: If that be the case,  
18 why don't we report that number? Why are  
19 we reporting if I just happen to glance  
20 across -- I go to nyc.gov and I look up  
21 fire department or CC - whatever? And I  
22 just keep going to another agency. Why  
23 wouldn't we report the people who are a  
24 little more curious and at least maybe  
25 take a look at our annual report

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1 MS. THOMPSON: Well, we have them.

2 I think that --

3 MR. SIMONETTI: Okay.

4 MS. THOMPSON: -- you know, we can  
5 do that from now on.

6 MR. SIMONETTI: Okay. But I think  
7 it's a little confusing.

8 MS. THOMPSON: Okay.

9 MR. SIMONETTI: It was confusing to  
10 me so --

11 MS. THOMPSON: Okay.

12 MR. SIMONETTI: -- thank you for  
13 clarifying.

14 MS. THOMPSON: You are welcome.

15 MR. SIMONETTI: Another question.

16 MS. THOMPSON: Yes.

17 MR. SIMONETTI: Or another comment.

18 I'm a little troubled, really, with the  
19 327 total cases that were investigated  
20 last month because the truncation rate  
21 approaches eighty-four percent.

22 MS. THOMPSON: Yes.

23 MR. SIMONETTI: Okay? Now, that's  
24 extremely high.

25 MS. THOMPSON: Right.

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1           MR. SIMONETTI: So -- I would just  
2           caution to everybody that's involved in  
3           the investigation of the cases that they  
4           look and make sure that these are  
5           absolutely truncated cases.

6           MS. THOMPSON: Well, Tony, these are  
7           the cases, though -- a lot of them --  
8           that I'm closing. So that's why the  
9           truncation rate is so high.

10          MR. SIMONETTI: Well, that's -- I --  
11          that makes more of a reason to look at  
12          the cases. In other words, let's --  
13          whoever's looking at them, it doesn't  
14          matter. I know we gave -- we authorized  
15          staff at certain levels to close cases.  
16          But what I'm saying this is approaching  
17          an alarmingly high number. Eighty-four  
18          percent. I mean I remember the days when  
19          we were at forty-five percent.

20          MS. THOMPSON: Yes.

21          MR. SIMONETTI: You know? And we  
22          held at that level for a long time.

23          CHAIR CHU: Right.

24          MR. SIMONETTI: And it -- and let me  
25          tell you anecdotally; I just did seven

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1 panels, by the way, in the last month.

2 MS. THOMPSON: Okay.

3 MR. SIMONETTI: And anecdotally, I  
4 can tell you I sent a lot of cases back  
5 that were truncated because the  
6 allegations were very -- I saw -- I  
7 deemed them to be very serious. There  
8 was one particular case where the person  
9 went to the hospital, got five sutures  
10 and, I mean, the case is closed.

11 You know, I think when the  
12 allegations are that serious, I think  
13 people have to press the complainants a  
14 little bit. You know? I mean that's --  
15 maybe that's my personal preference but I  
16 think, you know, it's our obligation to  
17 the complainants.

18 MS. THOMPSON: Yes.

19 MR. SIMONETTI: You know, for  
20 whatever that they don't want to pursue  
21 the case, if that is the case, okay. But  
22 if it's not, I mean we've got to give  
23 them an opportunity to pursue these  
24 cases -- particularly with the serious  
25 allegations. And I notice a lot of

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1 truncated cases contain serious  
2 allegations.

3 THE CHAIR: And to your point, Tony,  
4 I think the high truncation rate that  
5 you're referring to, I think that's part  
6 and parcel with the fact that we do not  
7 have, unfortunately, a steady flow of  
8 panels meeting. So, in particular, like  
9 today, you had seven panels, I had three  
10 or four panels. The numbers are going to  
11 be very good for this month. I think  
12 last month was a bit of an anomaly and  
13 most of the closings were done by Joan  
14 and they were the truncated cases.

15 MR. SIMONETTI: I hope it is a blip.

16 THE CHAIR: That's what we hope.

17 MR. SIMONETTI: If it's a blip,  
18 fine. But -- I mean, just -- I think we  
19 should pay attention.

20 THE CHAIR: I agree. And in terms  
21 of the serious allegations and serious  
22 injuries with the truncated cases, I  
23 believe I was with you on those cases and  
24 I agree wholeheartedly. I think, in  
25 terms of the seriousness of the injuries

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1 or the allegations, we owe it to the  
2 public, even if the victim is being  
3 uncooperative or following through, to at  
4 least order the meds and see if  
5 there's -- you know, see what happened  
6 and get an idea of what that case is all  
7 about.

8 But, again, unfortunately, some of  
9 that ties in to the limited budget and  
10 the lowered head count. It's harder for  
11 us now despite really vamping up the  
12 outreach, it's hard for us to send  
13 investigators out in the field or to  
14 follow up when we're not getting  
15 cooperation from the victims or the  
16 complainants.

17 MR.DONLON: I -- you know, I can  
18 understand that but also, don't forget,  
19 we have a decrease in the number of cases  
20 that we're receiving. So I mean, that  
21 comes into play also.

22 THE CHAIR: Absolutely. And that's  
23 why, I think, on the serious allegations,  
24 there should be follow-up.

25 MR. SIMONETTI: Thank you.

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1 DR. KHALID: Mr. Chairman, in spite  
2 of the fact that the -- this complainer  
3 does not write a sworn statement, how do  
4 we proceed with that with uncooperative  
5 complainants?

6 THE CHAIR: Well, that's one of the  
7 difficulties and, you know, in a perfect  
8 world, we would be able to be more  
9 accommodating, we would be able to maybe  
10 stay open later or have people go out and  
11 make things easier for people that have  
12 issues with coming down or, you know,  
13 signing a paper on their own.

14 But I think, you know, the bottom  
15 line right now is, given all the  
16 constraints that we're facing, we're  
17 trying to do more with a lot less. As  
18 you know, over the past five years, we  
19 have lost -- how many investigative  
20 heads?

21 MS. THOMPSON: Well, we've lost a  
22 total of fifty-one staff.

23 THE CHAIR: We've lost fifty-one  
24 staff. And, you know, for an agency our  
25 size, I don't need to tell anyone, we're

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1 cut to the bone and we're to the marrow.  
2 So, again, that's kind of the sign of the  
3 items. I know everyone's taken a hit,  
4 every agency. But I think we feel it  
5 more, given our small size.

6 But, certainly, we're still trying  
7 to make sure that all of the serious  
8 allegations are followed up with whether  
9 or not the complainants are very quick to  
10 come in and cooperate in terms of  
11 proceeding.

12 Anything else? Yeah. Well, all  
13 right. We're going to move on to the  
14 committee reports and I think that segues  
15 nicely to the Bishop in reference to the  
16 Ambassador Program that Joan already  
17 started speaking of. Bishop, did you  
18 want to say anything about the status of  
19 that program?

20 BISHOP TAYLOR: I just want to echo  
21 the sentiments that have already been  
22 expressed. I think that Dawn and her  
23 team have been doing a fabulous job in  
24 working to structure and to implement and  
25 execute the training with the ERDA

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1 scholars which are about twenty-five or  
2 twenty-six young people that after the  
3 training they'll be deployed throughout  
4 the city, giving training to other youth  
5 groups and other organizations that have  
6 youth groups.

7 And it's really exciting. It gives  
8 the kids a chance to interact with their  
9 peer groups and transfer what they've  
10 learned in these trainings. And so we  
11 expect this to be a program that can be  
12 replicated throughout the five boroughs  
13 of New York City and a good tool for  
14 youth, for criminal justice and all of  
15 the reasons why this program is  
16 important.

17 So we're excited about that. I have  
18 a calendar of events where the kids will  
19 be presenting in different places. One  
20 place they're -- at the Fortune Society.  
21 They're also presenting at TA meetings,  
22 LaGuardia College and different places,  
23 too. So I think it's very exciting.  
24 So -- and really a credit to Dawn and her  
25 team as well.

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1 MS. THOMPSON: They're scheduled for  
2 thirty-six presentations during the month  
3 of July and August. So that's a  
4 large number.

5 MR. SIMONETTI: It's a great  
6 outreach effort.

7 MS. THOMPSON: Yes, I agree, that's a  
8 great outreach effort.

9 MR. LISTON: Terrific.

10 MS. THOMPSON: And that's mostly  
11 directed to the youth -- particularly in  
12 the areas of Long Island City, Jamaica,  
13 Flushing, Astoria and the Rockaway areas  
14 of Queens.

15 THE CHAIR: Now, in terms of going  
16 out, have they actually started making  
17 presentations or are they still in the  
18 training phase at this point?

19 BISHOP TAYLOR: I think that they  
20 just finished the training phase and they  
21 go -- I think they went out and did two  
22 presentations, right, Dawn?

23 BISHOP TAYLOR: You want to speak to  
24 that?

25 MS. FUENTES: Yes. We --

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1           BISHOP TAYLOR: Can she speak to  
2 that?

3           MS. THOMPSON: Of course.

4           MS. FUENTES: Fine. Yes, we have  
5 actually been out for the last -- about a  
6 week now and we've probably done about  
7 seven presentations.

8           THE CHAIR: Oh, seven.

9           MS. FUENTES: And they've been well  
10 received by the public who have done  
11 evaluations and the kids seem to be very  
12 effective. And the message is definitely  
13 coming through. So we have quite a few  
14 more to do but what we've seen so far has  
15 been positive.

16          THE CHAIR: And in terms of going  
17 out to these presentations, are they  
18 always supervised by staff --

19          MS. FUENTES: Yes.

20          THE CHAIR: -- from CCRB?

21          MS. FUENTES: Yes. Exactly.

22          THE CHAIR: Okay.

23          MS. FUENTES: It's by their  
24 (indiscernible) coordinator community  
25 outreach and the students are there to

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1 basically communicate some of the message  
2 that we're trying to deliver  
3 about what CCRB does and the services we  
4 offer all New Yorkers. So we're basically  
5 doing what we naturally do at community  
6 outreach but we're being able to show,  
7 through the kids, as a form of  
8 communication, CCRB's responses and how  
9 we interact with the Police Department.

10 MS. MULLIGAN: Yes. To the extent  
11 that young people are sometimes targeted  
12 for stop and frisk, I really think that  
13 this type of education is so important  
14 because that's obviously been a priority  
15 for the City and for the board to look  
16 into that issue. And that type of  
17 education, I think, can really assist  
18 with that issue that's been so important  
19 to this board.

20 MS. FUENTES: And exactly -- and one  
21 of the kids is showing how  
22 (indiscernible).

23 MS. MULLIGAN: Right. Thank you.

24 MS. FUENTES: You're welcome.

25 MS. THOMPSON: And in fact, we're

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1 also now working on informational palm cards  
2 to give out to the youth to say what to  
3 do in their police encounters and how to  
4 respond and, should it rise to that  
5 level, how to file a complaint.

6 MS. MULLIGAN:: Okay.

7 MS. THOMPSON: So, we're in the  
8 process now -- Linda has just given me  
9 the final draft of the card and we'll be  
10 getting them to the printer shortly.

11 THE CHAIR: Okay. And we have  
12 another committee report from Mr. Liston.

13 MR. LISTON: Yes, thanks very much.  
14 On behalf of the ADR committee with  
15 includes Jules Martin and Jim Donlon, I'm  
16 happy to report that the mediation  
17 program is maintaining and building on  
18 the significant growth achieved in 2010.

19 During the period of January through  
20 June 2011, total ADR closures increased  
21 by approximately fifty-six percent from  
22 the same period in 2010. We had 212 ADR  
23 closures in 2011 versus 136 in 2010.

24 Cases closed as mediations, as a  
25 percentage of total closures during that

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1 period of January through June 2011, were  
2 2.7 percent, up from 2.4 percent during  
3 the same period in 2010 and 1.7 percent  
4 during the same period in 2009.

5 Total ADR closures as a percentage  
6 of total closures were 7.1 percent during  
7 this period compared to 3.5 percent  
8 during the same period in 2010 and 2.4  
9 percent during the same period in 2009.

10 With respect to case processing, the  
11 rate at which investigators are offering  
12 mediation has remained consistent at  
13 approximately 53 percent compared to 53.8  
14 percent during the same period in 2010  
15 which marked a significant increase over  
16 the offering rate of a mere 28.1 percent  
17 during 2009.

18 The number of cases referred to and  
19 accepted by the mediation program has  
20 declined slightly from 329 cases during  
21 the period of January through June 2010  
22 to 303 cases during the same period in  
23 2011. However, this is still a  
24 significant increase over the number of  
25 cases referred to mediation program which

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1 was 200 during the same period in 2009.

2 The decline in the overall number of  
3 complaints received by the CCRB in 2011,  
4 we believe, has been a contributing  
5 factor in the number of cases referred to  
6 the mediation program and, therefore, the  
7 number of complaints mediated.

8 Lastly, I should note, as part of  
9 the Ambassador and Internship Program  
10 which Bishop Taylor described and Joan  
11 described, our esteemed Director of the  
12 Mediation program, Lisa Grace Cohen, held  
13 a well-received workshop where the  
14 interns learned about conflict resolution and  
15 communication skills.

16 So that's our report. We're excited  
17 about the progress we're making and  
18 excited about the future.

19 THE CHAIR: Right. And I thank you  
20 for that. And again, I think, in this  
21 climate where we have limited resources,  
22 it does seem like ADR and the alternative  
23 resolution certainly is a good  
24 alternative sometimes to coming in with a  
25 traditional investigation. Do you find

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1 that the satisfaction rate is high on  
2 both sides?

3 MR. LISTON: Yes. Yes. I would say  
4 so. I think that there's been a real  
5 effort and Lisa has led this effort to  
6 get officers to embrace the concept of  
7 mediation. And in doing that, she and we  
8 have had to overcome certain  
9 misperceptions about how it works. But I  
10 think we're overcoming that.

11 THE CHAIR: Thank you very much.  
12 Are there any other committee reports?

13 Seeing no more committee reports, is  
14 there any old or pending business?

15 Any new business?

16 All right. Is there any public  
17 comment?

18 All right. Seeing and hearing no  
19 public comment, we will now adjourn to  
20 our Executive Session. Thank you very  
21 much for attending.

22 (Whereupon proceedings were concluded)

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C E R T I F I C A T I O N

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I, Zipporah Geralnik, hereby certify that

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the foregoing is a true and correct

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transcription, to the best of my ability, of

7

the sound recorded proceedings submitted for

8

transcription.

9

10

I further certify that I am not employed

11

by nor related to any party to this action.

12

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In witness whereof, I hereby sign this

14

date:

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July 20, 2011.

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Zipporah Geralnik (CET\*\*D-489)

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AAERT Certified Electronic Transcriber

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