M23 Select Bus Service
June 27, 2016 – Manhattan Community Board Five Transportation Committee
Overview

• About SBS
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• Real Time Passenger Info Signs
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About Select Bus Service

- 9 SBS routes carrying more than 250,000 daily riders
- Reduced travel time from 10 – 25% faster bus speeds
- 95% customer satisfaction
- Better bus stop waiting environments
- Safer streets leading to 20% reduction in all crashes
Outreach Process

October 2015:
  Project kickoff event with elected officials, CB’s
  On-street outreach to 500+ M23 customers

October 2015 – May 2016:
  Online feedback portal to collect 100+ customer comments

February 2016:
  CB 4, 5 and 6 Tri-Board Meeting

March 2016:
  Business Loading Survey

April 2016:
  Presented draft plan to Community Boards 4, 5 and 6
  Individual stakeholder meetings

May 2016:
  Additional stakeholder outreach

June 2016:
  Present final plan to Community Boards
Bus Lane Design – 23rd Street

Westbound bus lanes: 1st Ave – 8th Ave

Eastbound bus lanes: 10th Ave – 2nd Ave

Bus lanes in effect 24/7 except westbound between 7th and 8th Ave
Design Changes at 6th Ave Intersection

Flexible bollards to provide physical barrier for bus lanes
Existing Turn Restrictions:

- LT – WB 9th Ave
- LT – WB 7th Ave
- LT – EB 6th Ave
- LT – WB 5th Ave
- LT – EB/WB Park Ave S
Existing Turn Restrictions:
- LT – WB 9th Ave
- LT – WB 7th Ave
- LT – EB 6th Ave
- LT – WB 5th Ave
- LT – EB/WB Park Ave S

NEW Turn Restrictions:
- LT – EB 8th Ave
- LT – Lexington Ave
- LT – Broadway
- RT – 6 Ave
Community Board Five Signs:

- **EB** 6th Av
- **EB** Broadway
- **EB** Park Av S
- **WB** Park Av S
- **WB** Broadway
Next Steps

July – September:
   Project implementation

2017 – beyond
   Evaluate SBS performance
   Study more robust options if supported by community
   Continue community outreach
Questions?