South Brooklyn Select Bus Service October 14, 2015







Overview

- What is Select Bus Service?
- Project background
- B82 overview
- Identified issues
- Community engagement
- Next steps
- Questions

About Select Bus Service

Select Bus Service (SBS) is NYC's brand name for a package of improvements that result in faster and more reliable bus service.

SBS also brings:

- High customer satisfaction
- Improved passenger comfort & convenience
- Safer streets and sidewalks
- More consistent traffic flow



Select Bus Service Features



Select Bus Service Features





Better visbility for pedestrians, bus operators, and drivers

Clearer, shorter pedestrian crossings

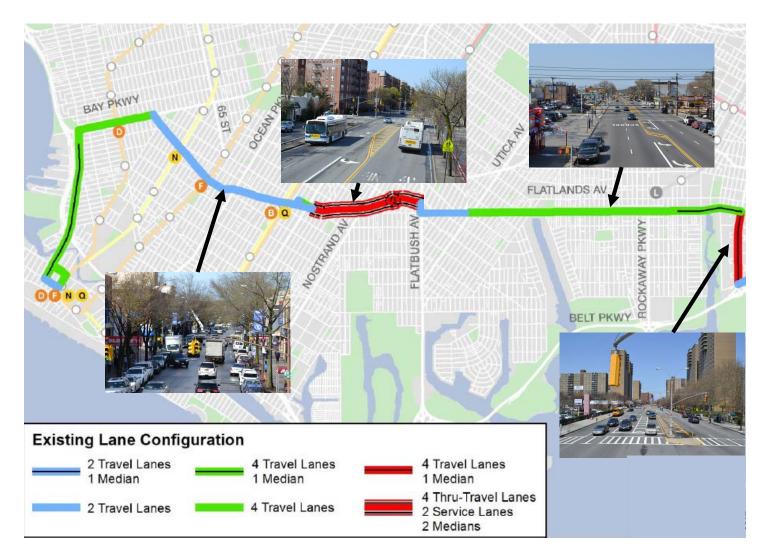
Project Background

The Bus Rapid Transit Phase II Study (2009) identified the South Brooklyn east-west corridor as a *priority service need*.

Key issues raised at public workshops included:

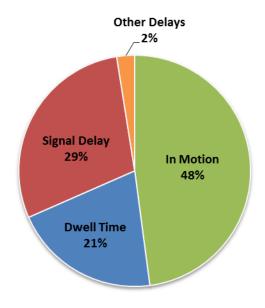
- Bus trips are *long and slow*
- Many parts of South Brooklyn are underserved by transit
- A bus trip across South Brooklyn can take up to 2 hours

B82 Corridor Map



Corridor Overview

- Ridership: 32,000 daily riders
 - 10,000 Limited, 22,000 Local
- Bus delays
 - Signal delay
 - Dwell time at bus stops
 - Other (parking, pedestrians, etc.)
- Bus speeds
 - Average route speed: 7.9 mph
 - 42% to 71% slower than auto speeds
 - Average travel time: 88 minutes



Corridor Overview

Bus speeds eastbound



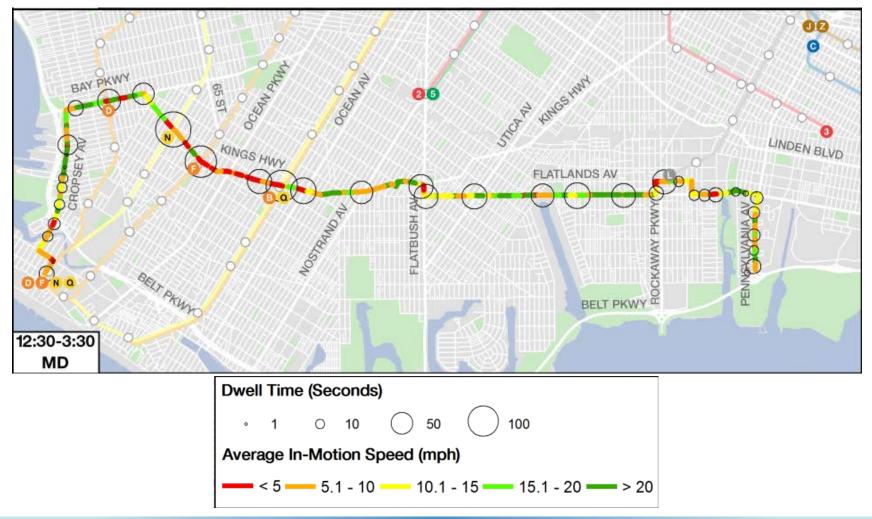
Morning: 7-10 AM

Mid-day: 12:30-3:30 PM

Evening: 4:30-7:30 PM

Corridor Overview

Bus speeds eastbound, mid-day (12:30-3:30 PM)



Identified Issues

Transit concerns

- Long delays at bus stops, traffic signals
- Traffic conflicts
- Bus stops, access to bus stops need improvement
- Crowding during rush hours & before/after school



Identified Issues

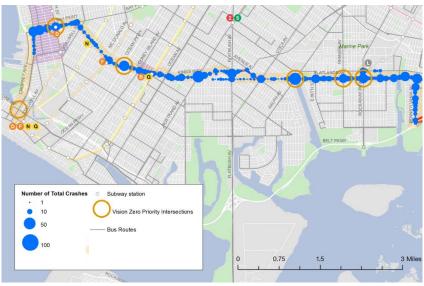
Traffic concerns

- Delays at particular intersections/bottlenecks
- Parking/double parking/delivery conflicts

Safety concerns

- Complex intersection configurations
- High crash locations:
 - Flatlands & Ralph
 - Flatlands & Rockaway Pkwy
 - Kings Hwy & Nostrand
 - Kings Hwy & Ocean Pkwy
 - Bay Pkwy & 86th St





Crashes 2011-2013. Source: NYSDOT, NYPD

SBS community engagement

- Engage stakeholders
 - Brief elected officials & staff
 - Present to Community Boards
 - Meet with local institutions and small businesses (loading for deliveries)
- Engage riders and residents
 - On the street and on the bus
 - Public workshop or open house
 - *New* online feedback map (www.nyc.gov/brt)



What we've heard on the street

- #1 More reliable/on-time service
- Articulated buses
- Faster service
- More & nicer bus shelters
 & benches at stops
- More frequent night service
- Extend B82 to Gateway Center Mall



Next Steps

- Input phase
 - Gather feedback and suggestions from stakeholders and area residents
 - Identify issues through end of the year, with other community engagement to follow

• Please help us reach your communities!

- Who should we speak to or meet with (community groups, local institutions, etc.)?
- What community events should we attend?
- Invite input online at <u>www.nyc.gov/brt</u> or <u>nycdotfeedbackportals.nyc/south-brooklyn-sbs</u>

Thank You!

- Questions?
- We'd love your input! You can provide it at your convenience online through the end of the year:
 - <u>www.nyc.gov/brt</u> or
 - <u>nycdotfeedbackportals.nyc/south-brooklyn-sbs</u>
- To invite us to community events, please email us at brt@dot.nyc.gov. And thanks!