



# sanitation

**JOHN J. DOHERTY**

Commissioner

125 Worth Street, Room 720  
New York, New York 10013

To All Private Carters:

October 30, 2009

The Department of Sanitation's Operation N.I.C.E. (*Neighborhood Intensive Cleanup Effort*) has been expanded to include all 59 sanitation districts citywide. The objective of Operation N.I.C.E. is for the Department to form collaborative partnerships with residents, businesses, property owners, City and State agencies, and private carters. Participation is encouraged to promote and engage in activities which foster and achieve the City's goal for cleaner streets throughout all communities.

The strategies and techniques implemented thus far, have demonstrated significant improvements in all the sanitation districts. As a result, New York City streets, sidewalks and vacant lots are now cleaner than they have been in the past three decades. While the record-setting street cleanliness levels are a significant achievement in and of itself, the Department of Sanitation will continue to closely monitor performance indicators and strive to implement innovative ideas and methodologies to make the Big Apple one of America's cleanest cities.

To assist in our effort to maintain and increase the cleanliness of New York City, the Department is asking for your assistance and cooperation. **Help us maintain the communities you service by instructing all your collection crews to follow these few waste removal and cleanliness practices:**

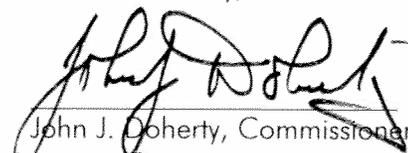
- Remind all private carter collection crews that **spillage and loose debris at their collection stops must be cleaned regardless by whom the dirty condition was created**. This includes all material spilled at a stop by the work crew, litter generated by improper placement by customers, or any debris which may have been added by the public.
- Remind all collection crews that they are to **have the necessary tools** to clean any spillage or litter at their stop.
- **Notify the Department of Sanitation's Enforcement Division** at (718) 714-2781 if your customers are improperly packaging, storing, or improperly putting out material.

Remember:

Notices of violations **MAY** be issued to work crews when violations are observed. Truck/Receptacle Spillage violations carry a fine of \$100.00 to \$450.00.

Your participation and cooperation are essential for the success of Operation NICE in maintaining and increasing the cleanliness of our City. I hope that you will join us in spreading the word that everyone has an important role to play in helping to keep New York City clean.

For a Clean City,



John J. Doherty, Commissioner

cc: M. Mansfield, Commissioner, Chairman Business Integrity Commission

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