



THE CITY OF NEW YORK
BUSINESS INTEGRITY COMMISSION
100 CHURCH STREET, 20TH FLOOR
NEW YORK, NEW YORK 10007

December 3, 2008

**NOTICE TO CUSTOMERS OF DOWNTOWN ENVIRONMENTAL
RECYCLING, INC. REGARDING TERMINATION OF CARTING SERVICE**

The New York City Business Integrity Commission, which regulates private carting companies, suspended the license of Downtown Environmental Recycling, Inc. to collect trade waste. **Effectively immediately, it will be illegal for Downtown to collect refuse from businesses in New York City. If the company is collecting your trash, you will have to select another carting company.**

Approximately 200 carting companies are legally permitted to collect waste from businesses in New York City. To find out which ones are willing to service customers in your neighborhood:

- **Find out which companies are servicing your neighbors.** A carting company cannot, without a business justification satisfactory to the Commission, refuse to service you if it already has another customer within 10 blocks of your business;
- **Consult the enclosed list of licensed carters;** or
- **Call the Commission at (212) 676-6300 or access the Commission's website at <http://www.nyc.gov/html/bic> for a list of licensed carters.**

To further assist you, we are giving all 200-plus carting companies in New York City a list of Downtown Environmental Recycling, Inc.'s customers.

Customers who shop around are sometimes able to cut their carting bills. You should use this opportunity to get the best rates and service by **soliciting bids from at least four carting companies** before signing a contract.

You have many rights under Local Law 42 of 1996, which outlawed anti-competitive practices in the commercial waste industry in New York City. Your rights include:

- The right to be offered a contract by your carting company.

The right to be charged a reasonable rate for waste removal services. The City sets the maximum rates carting companies can charge for the removal of commercial waste (except construction and demolition debris). The maximum rates are now set at \$12.20 per cubic yard and at \$8.00 per 100 pounds. (Effective December 26, 2008, the new maximum rates are \$15.89

per cubic yard and \$10.42 per 100 pounds.) You have the right to negotiate with carters for a rate lower than the maximum. The method by which you will be charged – weight or volume – is also a matter for negotiation between you and a prospective carter, as is the weekly or monthly charge.

Customers are encouraged to shop around and solicit bids from four or more carting companies. You should know that when signing a contract with a carter, you may want to negotiate for a clause giving you the right to terminate the contract upon 30 days' written notice. There is no requirement that you give the same right to the carting company.

If you have any questions or complaints about commercial waste hauling in New York City, call the Commission at (212) 676-6300.