



# 311 is New York City's New Phone Number for Government Information and Services

Whether you're a resident, business owner, or a visitor, all the resources of New York City are just a phone call away...

Among the many services accessible through 311, you can:

- Find out if alternate side of the street parking is in effect;
- Get information on services for the aging;
- Report a loud noise or blocked driveway;
- Learn about volunteer activities in your neighborhood;
- Learn about programs designed for small businesses;
- Give the Mayor your opinion;
- Report a pothole or street light that needs to be fixed;
- Obtain your local garbage pickup schedule;
- And, much, much more.

All calls to 311 are answered by a live operator, 24 hours a day, seven days a week, and services are provided in over 170 languages. Dial 311 from within the City or (212) NEW YORK outside of the five boroughs. TTY service is also available by dialing (212) 504-4115.

311 provides New Yorkers with one easy-to-remember number to access non-emergency City government services.

**Remember, for emergencies dial 911.**

# 311

FOR NON-EMERGENCY NYC SERVICES

# DIAL

# 911

FOR EMERGENCIES