

# SHL Pilot Program

NYC Taxi & Limousine Commission

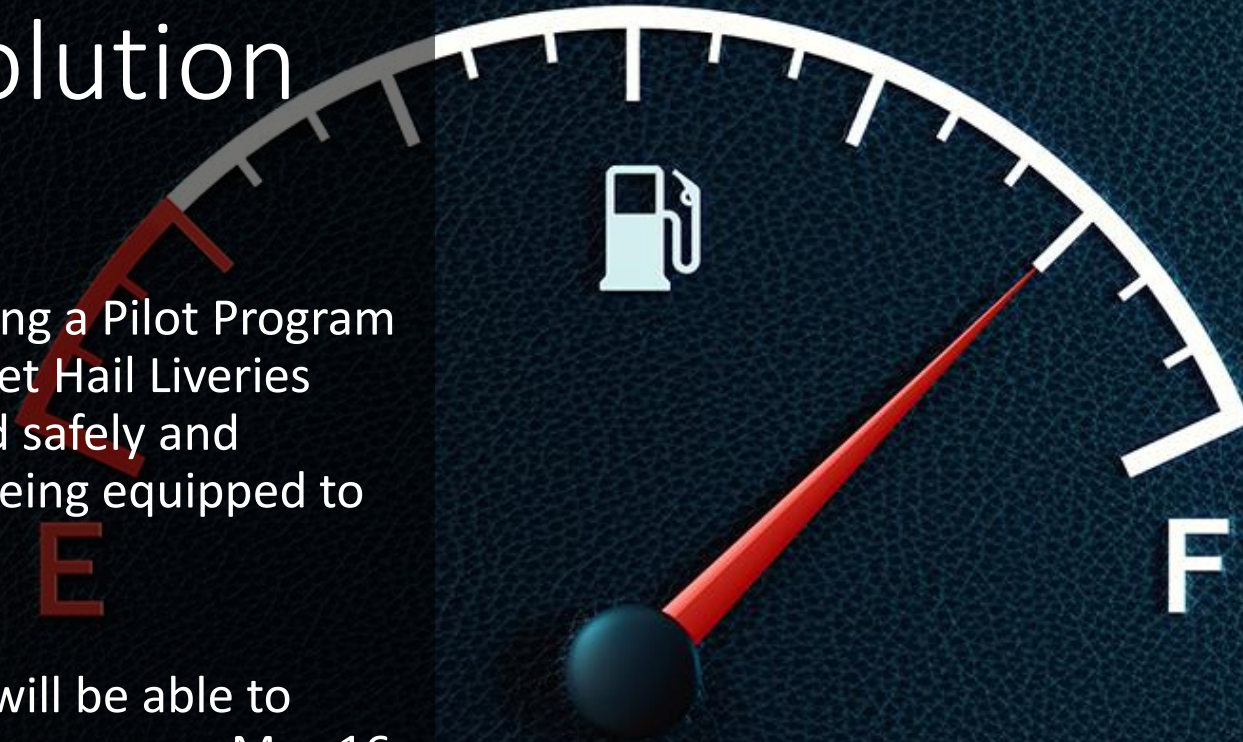
May 3, 2023





# Background of Pilot Resolution

- The TLC is proposing a Pilot Program to test whether Street Hail Liveries (“SHLs”) can be used safely and efficiently without being equipped to accept street hails.
- Pilot Participants will be able to submit applications as soon as May 16, 2023.





## PILOT PARAMETERS: ELIMINATING PARTICIPANT EXPENSES

- Streamlined hack-up requirements for Pilot

Participants.

- Technology System will not be necessary—no meter, no Rooflight, no tablet, and TLC to provide necessary markings.
- Pilot Participant can choose any vehicle color (except taxi yellow and apple green).
- Partition/In-Vehicle Camera System to be optional.
- No interaction with Meter Shops will be necessary. Participants will be ready to accept pre-arranged rides as soon as TLC provides required markings after (successful) initial inspection.

# PILOT PARAMETERS CONTINUED

## TLC's Licensing Structure and Cost

### Important Qualifications

- Use of previously surrendered SHL permits allows TLC to set price of SHL Permit.
- Each reissued SHL permit would be paired with a newly issued FHV License.
- The FHV License must remain affixed to the Pilot Participant's SHL, both during and after the Pilot Program.
- Participants must Hack-up a Wheelchair Accessible Vehicle, a Hybrid Vehicle or an Electric Vehicle.
- The Participant (and SHL Permit/FHV License recipient) must be the titled and registered Vehicle Owner and the TLC Driver License holder. We are not permitting the bifurcation of these ownership roles for this Pilot.
- **One each of SHL Permit/FHV License limit per person.** *If you already own an SHL Permit you will not be able to participate.*
- Transfer of SHL Permit and FHV License prohibited.

# Bringing Potential Pilot Participants into the Program

- TLC will be allowing entrants to the Pilot Program on a pre-set basis that allows for a measured roll-out of the Pilot.
- TLC to perform extensive outreach
  - Targeted conversations with stakeholders
  - Industry Notice
  - Social Media
  - TLC External Affairs and TLC Press Personnel will help to drive awareness, drive conversation forward.

## TLC's Role

## Who can be a Pilot SHL Driver?

TLC will gauge demand among licensees and interested stakeholders

Any licensee with a TLC Driver License can Participate (unless you already own an SHL Permit)

TLC verifies Applicant eligibility after potential Participants complete application

But the TLC Driver License must be in good standing

TLC provides Applicants an appointment to complete inspection before accepting pre-arranged trips

Applicant must have a WAV, an EV or a Hybrid Vehicle

# Pilot Goals

- Low level of accidents, summonses issued to Participants
- Measurable demand among both Passengers and Drivers
- Renewed interest in acquiring SHL Permits
- Increase in WAVs, EVs and Hybrids among licensed Vehicles on the road
- Increased Vehicle availability for non-emergency medical transportation





## Possible Next Steps, Post-Pilot

- After the Pilot concludes the TLC will release an evaluation of the Pilot Program that emphasizes lessons learned and hopes for the future of the SHL Sector.
- TLC will be monitoring the Pilot Program results in order to assess whether or not an overhaul of agency rules is desirable. Such a rule package would be needed to permanently codify changes to regulation.
- TLC will continue to engage with Drivers, SHL Permit Holders, and SHL-related businesses regarding the future of SHLs in New York City.

# Next Steps for Interested Licensees

Questions?

Please email us at

[tlcpilots@tlc.nyc.gov](mailto:tlcpilots@tlc.nyc.gov) with  
any questions.



## PROVIDING INFORMATION

- \* There will be more information on the TLC website beginning May 8, 2023.
- \* On May 16, 2023, the Memorandum of Understanding (“MOU”) that you will be required to sign will be provided on the TLC website via DocuSign.
- \* You will need to provide your name and your TLC Driver License number to complete the MOU. Your TLC Driver License must be Current (in good standing).
- \* You will be notified via DocuSign that your MOU has been approved and you will be notified of the SHL Pilot Permit Number that has been assigned to you.

## PAYMENT AND VEHICLE REQUIREMENTS

- \* Once you have been notified that your MOU has been completed and you have been issued a SHL Pilot Permit Number, you must contact your Base to submit a Base Affirmation on your behalf. The Base Affirmation will require you to submit the SHL Pilot Permit Number and Vehicle Identification Number (VIN). You will have 30 days from the date you are notified that your MOU is complete to have your Base submit a Base Affirmation.
- After the Base Affirmation has been submitted, you will have 7 days to submit your For-Hire Vehicle License Application (FHV), payment, and necessary documents in LARS.
- The TLC Licensing Division will review your application. You will have 45 days after you submit your FHV application in LARS to complete any missing requirements. The TLC Licensing Division will schedule your Vehicle inspection at TLC’s Safety & Emissions Division once all other requirements are met.
- \* The TLC thanks you for your interest in this SHL Pilot. Good luck!