



ACCESS HRA Release Communication

Release 7.2.0.3

Release:

R7.2.0.3

Date:

May 2nd, 2023

The **NYC Department of Social Services - Human Resources Administration** (DSS HRA) is pleased to announce the following ACCESS HRA updates will go live on **Tuesday, May 2nd, 2023**:



Featured updates within ACCESS HRA client portal:

- **New HEAP Cooling Application!**
 - Clients will now be able to submit an application for HEAP Cooling Assistance on ACCESS HRA.

The ACCESS HRA client portal can be found here: www.nyc.gov/accesshra. To go directly to the Fair Fares NYC application or home page, go here: www.nyc.gov/accessfairfares.

NEW Training on ACCESS HRA is now available for public service organizations!

Sign-up here: <https://booknow.appointment-plus.com/9z3xxln8/>

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