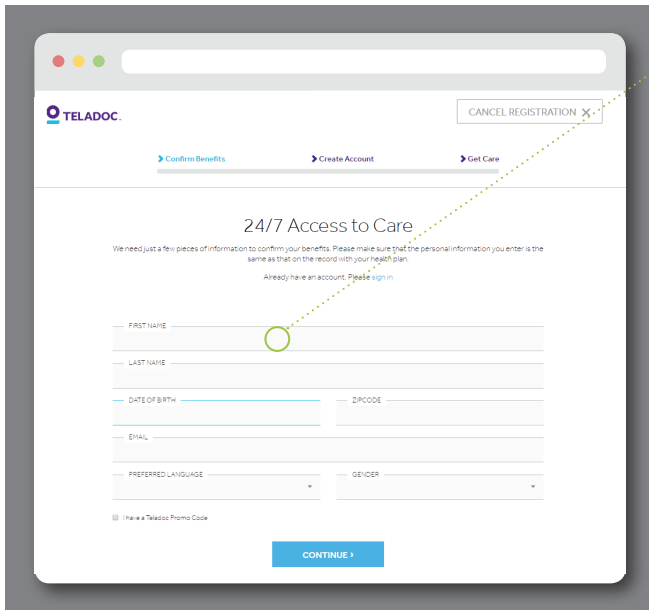




# Get started with Teladoc

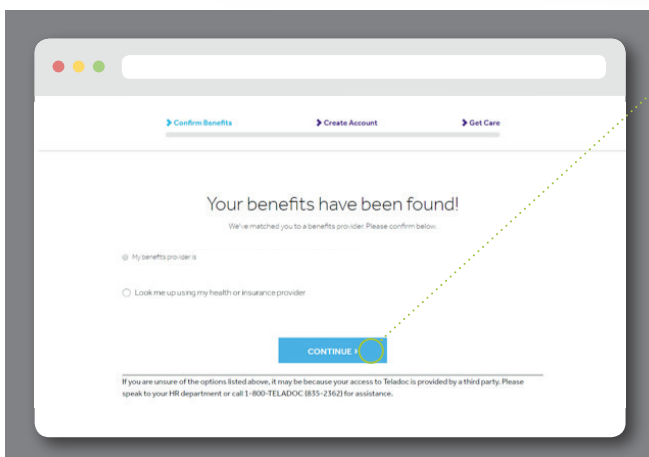
It's quick and easy to set up your account online. Simply visit the Teladoc® website, click **"Set up account,"** and then follow the instructions below.



The screenshot shows a registration form on the Teladoc website. At the top, there is a navigation bar with 'Confirm Benefits', 'Create Account', and 'Get Care' options. Below this, the heading '24/7 Access to Care' is displayed. The main text asks for information to confirm benefits and provides a link to sign in if the user already has an account. The form includes input fields for 'FIRST NAME', 'LAST NAME', 'DATE OF BIRTH', and 'ZIP CODE', along with dropdown menus for 'PREFERRED LANGUAGE' and 'GENDER'. A 'CONTINUE' button is at the bottom.

## 1. Confirm benefits

Provide some information about yourself to confirm your eligibility.



The screenshot shows the next step in the registration process. The heading 'Your benefits have been found!' is displayed, followed by a confirmation message: 'We've matched you to a benefits provider. Please confirm below.' There are two radio button options: 'My benefits provider is' (which is selected) and 'Look me up using my health or insurance provider'. A 'CONTINUE' button is at the bottom. A small note at the very bottom states: 'If you are unsure of the options listed above, it may be because your access to Teladoc is provided by a third party. Please speak to your HR department or call 1-800-TELADOC (855-2562) for assistance.'

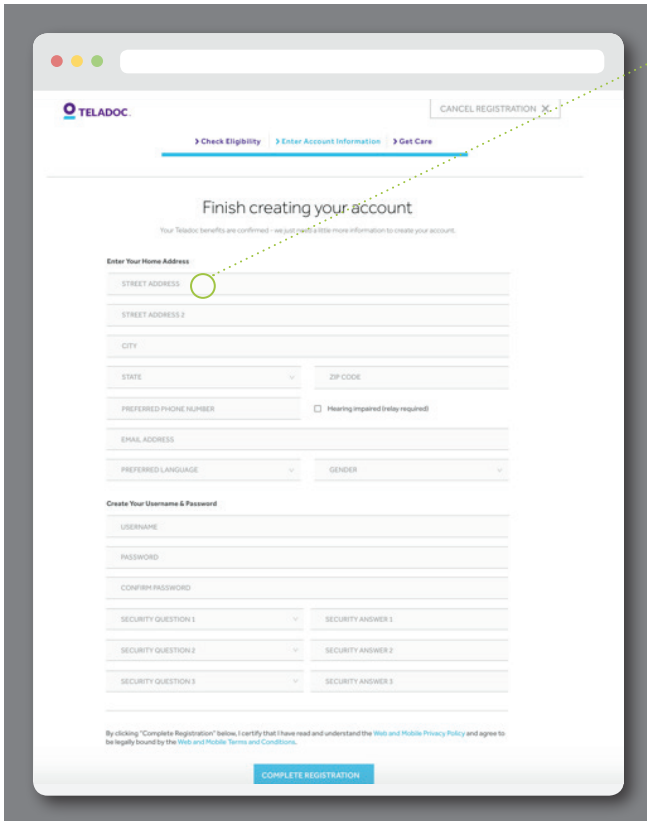
## 2. Benefit confirmation

We'll confirm that we found your benefits. Click "CONTINUE" and finish creating your account.

Do not select "Look me up using my health or insurance provider"

### 3. Create account

Enter your contact information, username, password, and security questions.



The screenshot shows the 'Finish creating your account' page on the Teladoc website. At the top, there is a progress bar with three steps: 'Check Eligibility', 'Enter Account Information', and 'Get Care'. The current step is 'Enter Account Information'. The form is titled 'Finish creating your account' and includes a sub-header 'Enter Your Home Address'. A green circle highlights the 'STREET ADDRESS' field. Below this, there are fields for 'STREET ADDRESS 2', 'CITY', 'STATE', 'ZIP CODE', 'PREFERRED PHONE NUMBER', and a checkbox for 'Hearing impaired (relay required)'. Further down, there are fields for 'EMAIL ADDRESS', 'PREFERRED LANGUAGE', and 'GENDER'. The next section is 'Create Your Username & Password', which includes fields for 'USERNAME', 'PASSWORD', and 'CONFIRM PASSWORD'. Below that, there are three pairs of dropdown menus for 'SECURITY QUESTION 1', 'SECURITY QUESTION 2', and 'SECURITY QUESTION 3', each with a corresponding 'SECURITY ANSWER' field. At the bottom, there is a 'COMPLETE REGISTRATION' button and a small disclaimer: 'By clicking "Complete Registration" below, I certify that I have read and understand the Web and Mobile Privacy Policy and agree to be legally bound by the Web and Mobile Terms and Conditions.'

Talk to a doctor anytime

1-800-Teladoc



Download the app



Teladoc.com

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