Citywide Incident Management System Charts

NYC Emergency Management

APPENDIX 1: CITY AGENCY ACRONYMS

Agency Abbreviation	Agency Name
CAU	Community Affairs Unit
DCAS	Department of Citywide Administrative Services
DCP	Department of City Planning
DDC	Department of Design and Construction
DEP	Department of Environmental Protection
DFTA	Department for the Aging
DOB	Department of Buildings
DOC	Department of Correction
DOE	Department of Education
DOF	Department of Finance
DOHMH	Department of Health and Mental Hygiene
DoITT	Department of Information Technology and Telecommunications
DOT	Department of Transportation
DSNY	Department of Sanitation
DSS	Department of Social Services
EDC	Economic Development Corporation
FDNY	Fire Department New York
H+H	Health and Hospitals
HPD	Housing Preservation and Development
MOCR	Mayor's Office of Climate Resiliency
MOCS	Mayor's Office of Contract Services
MOIA	Mayor's Office of Immigrant Affairs
MOPD	Mayor's Office of People with Disabilities
Cyber Command	New York City Cyber Command
NYCEM	New York City Emergency Management
NYCHA	New York City Housing Authority
NYPD	New York Police Department
OCME	Office of Chief Medical Examiner
OMB	Office of Management and Budget
Parks	New York City Department of Parks and Recreation
SBS	Small Business Services
Sheriff's Office	Sheriff's Office

ANNEX A: AGENCY CORE COMPETENCIES

Core Competencies are functional areas of expertise, which are implemented at incidents, and relate specifically to tactical operations that are managed by the Operations Section. Core Competencies have been identified for agencies with incident management responsibilities listed in the Primary Agency Matrix (see *Annex B: Primary Agency Matrix*). Agencies have the authority to direct operations related to their Core Competencies at incidents. If more than one agency is capable of performing the same tactical operations at an incident, the agency with the Core Competency will give tactical direction, by the ranking officer, to other agencies performing operations within that competency.

Life Safety Operations in progress will not be disrupted or suspended because of transition of command to other agencies.

Agency	Core Competency
NYPD	Law Enforcement and Investigation
	Intelligence Collection and Analysis
	Crime Scene Processing / Evidence Preservation
	Site Management - Perimeter Control
	Site Management - Traffic Control
	Site Management - Crowd Control
	Site Management - Site Security and Force Protection
	Site Management - Evacuation (Area and / or Law Enforcement related)
	Water Search and Rescue
	Hazardous Materials (CBRN) Investigation (Crime Scene / Terrorism)
	Suspicious Powder Assessment and Mitigation
	Accident Investigation
	VIP Protection
	Arson Investigation (Major Case)
	Cybersecurity Incident Criminal Investigation
FDNY	Fire Suppression
	Pre-hospital Emergency Medical Care
	Search and Rescue
	Structural Evacuation
	Structural Collapse Initial Assessment and Search and Rescue
	Arson Investigation (Cause and Origin)
	Hazardous Materials (CBRN) Assessment, Life Safety, Mass Decontamination, and Mitigation
	Utility (Electric/Gas/Steam/Water) Emergency Assessment and Mitigation
NYCEM	Interagency Coordination and Support
	Coordination of Emergency Public Messaging
DCAS	Contract Oversight
	Public Buildings: Infrastructure Assessment, Repair and Reconstruction
	Fueling Station Management

Agency	Core Competency
	Fleet Management Policy
	Citywide Training
	Space Allocation
	Human Capital Management
	Citywide Health and Safety Policy Coordination
DDC	Technical Debris Management Operations
	Technical Stabilization, Remediation and Demolition
	Public Buildings, Roadways, Water and Wastewater: Infrastructure Assessment, Repair and Reconstruction
DEP	Water and Wastewater: Infrastructure Assessment, Repair and Reconstruction
	Environmental Monitoring, Sampling, Evaluation and Analysis (including Air Monitoring)
	Environmental Mitigation (Chemical)
	Environmental Law Enforcement
DFTA	Case Management for Older Adults
DOB	Construction Crane and Derrick Assessment
	Damage Assessment (Structural and Mechanical Equipment)
	Building Re-Occupancy (Structural and Mechanical Equipment)
DOC	Correctional Facility Management
DOHMH	Disease Surveillance and Epidemiology
	Public Health Orders, Clinical Guidance and Risk Communication
	Mass Prophylaxis / Vaccination
	Laboratory Testing (Biological and Radiological)
	Public Health Assessment
	Environmental Mitigation (Radiological and Biological)
	Animal-Related Surveillance and Vector Control
	Mental Health Needs Assessment and Service Coordination
DoITT	311/Call Center Management
	Application Development
	Coordination with Telecommunications Partners: Infrastructure Assessment, Repair and Reconstruction
	City-owned IT, Network and Data Center: Infrastructure Assessment, Repair Reconstruction and Endpoint Management
	Citywide Identity and Access Management and Remote Access
DOT	Bridges and Roadways: Infrastructure Assessment, Repair and Reconstruction
	Transportation Systems Management (Traffic Signals)
	Staten Island Ferry Operations
DSNY	Debris Management Operations (Non-Toxic and Non-Hazardous Debris)
	Snow Removal Operations
DSS	Social Service Benefits (SNAP, Medicaid)
	Homelessness Outreach and Prevention

Agency	Core Competency
	Emergency Feeding Contracts
	Case Management Contracts
	Disaster Service Centers
	Coastal Storm/Large Scale Emergency Sheltering
EDC	Industry Partner Coordination
	Real Estate and Ferry Assets for Recovery Operations
HPD	Building Re-Occupancy (Maintenance/Essential Services)
	Debris Removal (including Asbestos Testing)
	Stabilization, Remediation and Demolition
	Tenant Relocation (Vacate Orders)
MOCS	Vendor Identification, Qualification and Engagement
MOIA	Language Access Advising and Oversight
MOPD	City Resident Services Accessibility: Agency Advisory, Constituent Outreach and Information Dissemination
Cyber Command	Cyber Threat Intelligence and Monitoring
	Cyber Incident Management and Response
NYCHA	Maintenance, Restoration, and Repair of Essential Services to NYCHA residents
	NYCHA Resident Relocation and Sheltering
OCME	Fatality Management Operations
OMB	Cost Recovery
Parks	Forestry (including Downed Tree Removal)
	Parks: Infrastructure Assessment, Repair and Reconstruction
CAU	Community Needs Identification
DOE	Maintenance and Restoration of Essential Services to DOE students
	Transportation Assistance for Evacuation and Sheltering
	Provision of School Buildings for Emergency Use
	Emergency School Meal Provisioning
DOF	City Revenue Operations
H+H	Public Health Care System of Hospitals, Long Term Care Facilities, Neighborhood Health Centers, and Home Care
	Coastal Storm Medical Sheltering (SMNS)
SBS	Small Business Coordination and Support
Sheriff's Office	Enforcement of Civil Court Orders
MOCR	Long-Term Resiliency Policy: Infrastructure and Housing
DCP	Zoning

ANNEX B: PRIMARY AGENCY MATRIX

CIMS uses two models for implementing incident command in the ICS structure: Single Command or Unified Command.

In the Single Command model, incident command is comprised of a single Primary Agency. In the Unified Command model, incident command is comprised of multiple Primary Agencies. The Primary Agency Matrix the appropriate incident command model based on incident type. The Primary Agency Matrix also defines which agency (in Single Command) or agencies (in Unified Command) will be part of incident command.

In both Single Command and Unified Command models, incident command is responsible for the overall management of an incident and has the authority to make overall strategic and tactical decisions regarding the mitigation of the incident, define the Incident Objectives, and determine what resources are required for incident operations. Incident command is responsible for working collaboratively with the Supporting Agencies and the Coordinating Agency (NYCEM) to set Incident Objectives and priorities and is accountable for the effective deployment of available resources.

Incident Type	Command Structure	Primary Agencies
Active Shooter	Single Command	NYPD
Animal Health Emergency	Single Command	DOHMH
Auto Extrication	Unified Command	FDNY, NYPD
Aviation Emergency	Unified Command	FDNY, NYPD
Boat in Distress	Unified Command	FDNY, NYPD
Civil Disobedience	Single Command	NYPD
Confined Space Rescue	Single Command	FDNY
Correctional Facility Disturbance	Single Command	DOC
Cyber Emergency	Unified Command	Cyber Command and Impacted Agency
Displaced Persons/Humanitarian Aid	Unified Command	DSS, NYCEM, MOIA
Downed Tree	Single Command	Parks/FDNY
Elevator Incident or Emergency	Single Command	FDNY
Emotionally Disturbed Person	Single Command	NYPD
Entrapment/Impalement	Single Command	FDNY
Explosion	Unified Command	NYPD, FDNY
Explosive Device/Bomb Threat	Single Command	NYPD
Fire	Single Command	FDNY
Flash Flood	Unified Command	NYCEM, NYPD, FDNY, DEP
Hazardous Materials (CBRN): Biological	Unified Command	NYPD, FDNY, DOHMH

NYC

Incident Type	Command Structure	Primary Agencies
Hazardous Materials (CBRN): Chemical	Unified Command	NYPD, FDNY, DEP
Hazardous Materials (CBRN): Nuclear	Unified Command	NYPD, FDNY
Hazardous Materials (CBRN): Radiological	Unified Command	NYPD, FDNY, DOHMH
Heat Emergency	Unified Command	NYCEM, NYPD, FDNY, DOHMH
Hostage Incident	Single Command	NYPD
Infestation	Single Command	DOHMH
IT Infrastructure Failure	Single Command	DoITT
Natural Disaster [4]	Unified Command	NYCEM, NYPD, FDNY, DOT, DSNY, DEP, DOB
Public Health Emergency	Unified Command	DOHMH, FDNY, NYPD
Rail Emergency	Unified Command	FDNY, NYPD
Special Event	Single Command	NYPD
Structure Collapse	Single Command	FDNY
Suspicious Package	Single Command	NYPD
Utility Emergency: Electric	Unified Command	FDNY, NYPD
Utility Emergency: Gas	Unified Command	FDNY, NYPD
Utility Emergency: Steam	Unified Command	FDNY, NYPD
Utility Emergency: Telecommunications	Unified Command	FDNY, NYPD, DoITT
Utility Emergency: Water/Wastewater	Unified Command	FDNY, NYPD, DEP
Water / Ice Rescue	Single Command	NYPD
Winter Weather Emergency	Unified Command	NYCEM, NYPD, FDNY, DSNY

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[4] Natural Disasters include Coastal Storms, Earthquakes and High Wind Events

ANNEX C: INCIDENCE SEQUENCE CHART