

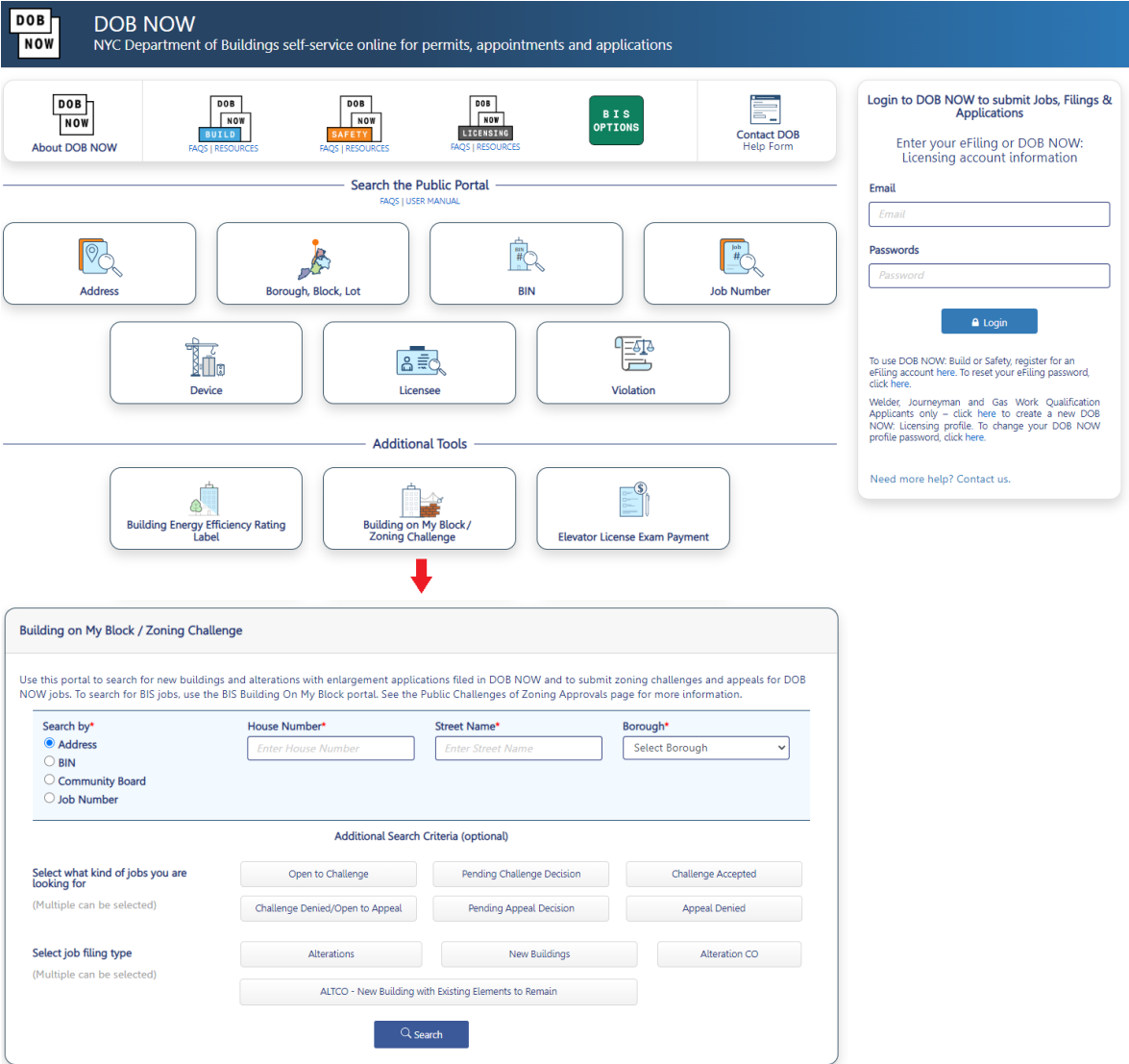
SERVICE NOTICE

Redesigned DOB NOW Includes New Zoning Challenge Tool

On November 7, 2022, DOB NOW will have a new front page with a streamlined layout for easier navigation and better display on mobile devices. The page will include a new Building on My Block/Zoning Challenge tool.

Search for DOB NOW job filings eligible for zoning challenges in the new **Building on My Block/Zoning Challenge** tool within the redesigned **DOB NOW** site. Select **+Challenge** request and submit Challenge within the 45-day challenge period after DOB acceptance/posting of a ZD1 Zoning Diagram. Appeals of zoning challenge determinations can be submitted through the same portal during the 15-day appeal period after a zoning challenge has been denied.

For more information about Zoning Challenges, see the [Public Challenges of Zoning Approval](#) page.



The screenshot shows the DOB NOW website interface. At the top, there is a navigation bar with the DOB NOW logo and the text "DOB NOW NYC Department of Buildings self-service online for permits, appointments and applications". Below this is a row of service icons: About DOB NOW, BUILD (FAQS | RESOURCES), SAFETY (FAQS | RESOURCES), LICENSING (FAQS | RESOURCES), BIS OPTIONS, and Contact DOB Help Form. A central search bar is labeled "Search the Public Portal" with a link to "FAQS | USER MANUAL". Below the search bar are several service tiles: Address, Borough, Block, Lot, BIN, Job Number, Device, Licensee, and Violation. An "Additional Tools" section includes Building Energy Efficiency Rating Label, Building on My Block / Zoning Challenge (highlighted with a red arrow), and Elevator License Exam Payment. On the right side, there is a login box titled "Login to DOB NOW to submit Jobs, Filings & Applications" with fields for Email and Password, a Login button, and a "Need more help? Contact us." link. Below the main navigation, the "Building on My Block / Zoning Challenge" tool is shown in detail. It includes a search bar with options to search by Address, BIN, Community Board, or Job Number. There are input fields for House Number, Street Name, and a dropdown for Borough. Below the search bar are sections for "Additional Search Criteria (optional)", "Select what kind of jobs you are looking for" (with buttons for Open to Challenge, Pending Challenge Decision, Challenge Accepted, Challenge Denied/Open to Appeal, Pending Appeal Decision, and Appeal Denied), and "Select job filing type" (with buttons for Alterations, New Buildings, Alteration CO, and ALTCO - New Building with Existing Elements to Remain). A Search button is at the bottom.

Zoning Challenges for Buildings Information System (BIS) Job filings

No changes to the current zoning challenge and appeal process for BIS job filings have been made. To view zoning approvals for jobs filed in BIS, visit the [BIS Building on My Block](#) portal. To initiate a zoning challenge or to file a zoning challenge determination appeal for a BIS job filing, complete the [Zoning Challenge and Appeal form](#) and email it to publicchallenge@buildings.nyc.gov.

In-progress Zoning Challenges/Appeals

All zoning challenges or appeals that are in-progress before November 7 will continue to be handled within that process.

Training

To view a guide to the Building On My Block/Zoning Challenge tool and attend a training session, visit the [DOB NOW Training Page](#) at www.nyc.gov/dobnowtraining.

DOB NOW Inquiries and Support

To submit an inquiry about DOB NOW, visit the [DOB Help Form](#) at www.nyc.gov/dobhelp.