

SERVICE UPDATE

Upcoming Special Programs: No-Penalty Retaining Wall, Deck and Porch Program

The Department's Annual No-Penalty Programs for retaining walls, decks and porches will begin May 15 and end June 25, 2016. The unique program allows homeowners to request an inspection of their retaining wall, deck or porch without the issuance of violations. The No-Penalty Programs were designed to assist homeowners with maintaining their structures in a safe and code compliant manner.

Once the inspection is completed, homeowners will be notified on the condition of their structure, and if repairs are needed, the Department will defer issuing violations. This provides homeowners time to make corrective repairs, and helps to assure them that their retaining wall is in no danger to nearby pedestrians, and their porches and decks are legal and ready for the summer season.

Homeowners can request an inspection of their retaining wall, deck or porch **by calling 311 between May 15 and June 25, 2016.**

POST UNTIL: JUNE 26, 2016