

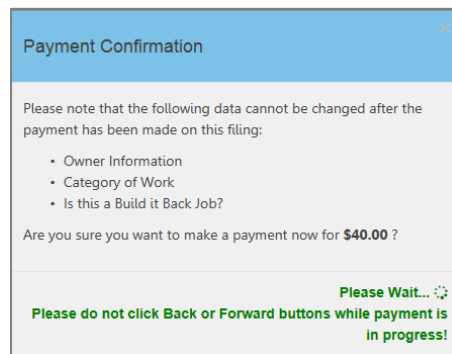


# DOB NOW: *Build*

## How to Allow Pop-Up Blockers in Chrome

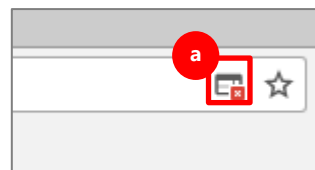
### 1: If payment confirmation stalls

When paying your filing fees this screen may appear. Most likely your browser is blocking the site. To make this a trusted site follow the below steps.



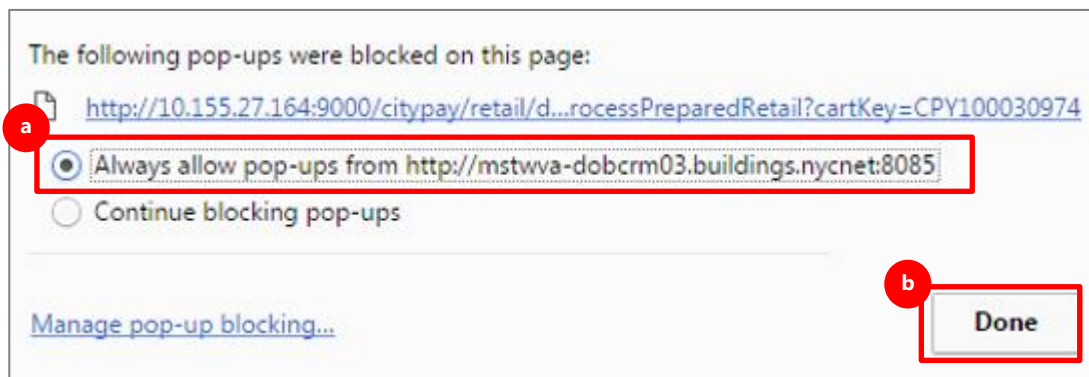
### 2: Menu Bar

- a) Click the **Pop-up blocker icon** in your menu bar



### 3: Final Step: Pop-up Window

- a) Click **the circle** next to "Always allow pop-ups from (the DOB NOW site)."
- b) Click **Done**. You may need to refresh your browser and restart the payment process for the change to take effect.



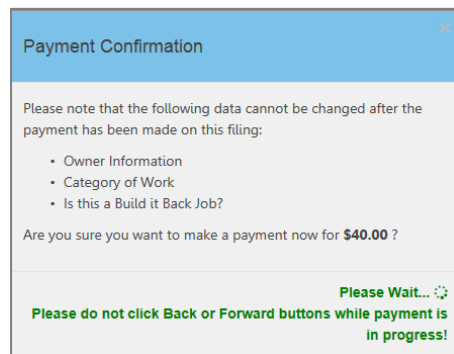


# DOB NOW: *Build*

## How to Allow Pop-Up Blockers in IE9 +

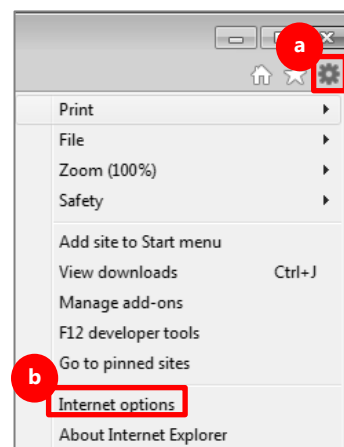
### 1: If payment confirmation stalls

When paying your filing fees this screen may appear. Most likely your browser is blocking the site. To make this a trusted site follow the below steps.



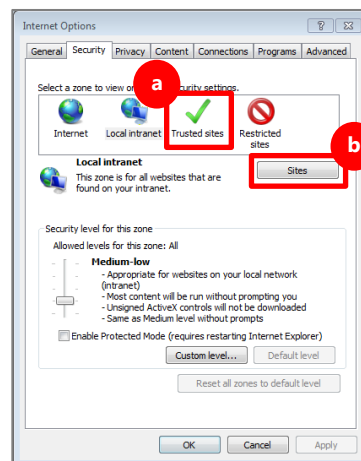
### 2: Gear Menu

- a) Click the **gear icon** in the upper right hand corner of the screen
- b) Click **Internet Options**



### 3: Internet Options Window

- a) Click **Trusted Sites**
- b) Click **Sites**



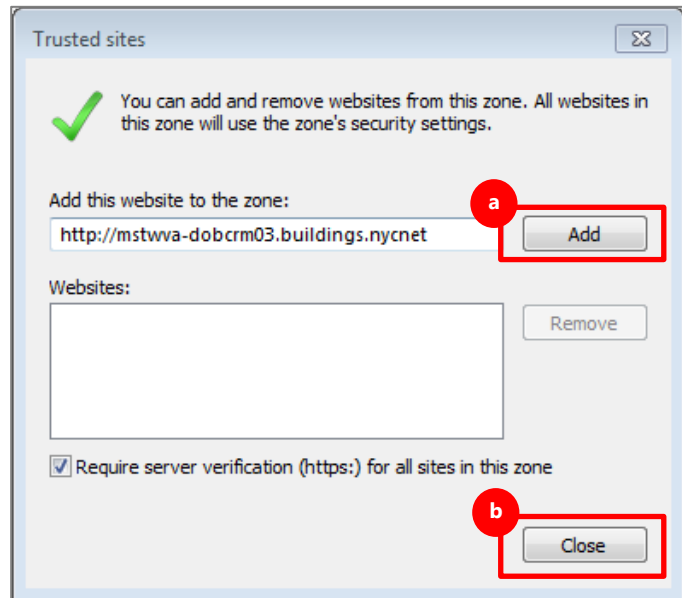


## DOB NOW: *Build*

### How to Allow Pop-Up Blockers in IE9 +

#### 4: Trusted Sites Menu

- a) Click **OK**
- b) Click **Close**



#### 7: Final Step

- a) Click **Close**. You may need to refresh your browser and restart the payment process for the change to take effect.

