

## SERVICE UPDATE

### **Upcoming Special Programs: 2017 No-Penalty Retaining Wall, Deck and Porch Program to Begin**

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**The Department's annual No-Penalty Programs for retaining walls, decks and porches will begin June 28 and end July 29, 2017. The No-Penalty Programs were designed to assist homeowners with maintaining their structures in a safe and Code-compliant manner.**

The unique program allows homeowners to request an inspection of their retaining wall, deck or porch without the issuance of violations. Once the inspection is completed, homeowners will be notified on the condition of their structure, and if repairs are needed, the Department will defer issuing violations.

The penalty-free no cost program provides homeowners:

- time to make corrective repairs;
- helps to assure the homeowner their retaining wall is in no danger to nearby pedestrians; and
- their porches and decks are legal and ready for the summer season.

Homeowners can request an inspection of their retaining wall, deck or porch **by calling 311 between June 28 and July 29, 2017.**

**POST UNTIL: JULY 29, 2017**